

Performance Statistics

Environmental	Units	FY 2025	FY 2024	Year-On-Year Change
Emissions				
GHG Emissions of Bus (Scope 1)	tCO ₂ e	510,296	516,151	-1.13%
GHG Emissions of Bus (Scope 1) Intensity	tCO ₂ e per million km	1,364	1,383	-1.37%
GHG Emissions of Electricity (Scope 2)	tCO ₂ e	11,420	11,023	3.60%
GHG Emissions of Electricity (Scope 2) Intensity	tCO ₂ e per m ²	0.021	0.021	0
Nitrogen Oxides (NO _x)	tonnes	2,137	2,102	1.67%
Sulphur Oxides (SO _x)	tonnes	3.00	3.17	-5.36%
Particulate Matter (PM)	tonnes	154	152	1.32%
Waste				
Hazardous Waste				
Solid Chemical Waste (recycled)	kg	1,018,929	531,909	91.56%
Solid Chemical Waste Intensity (recycled)	kg per million km	2,704	1,412	91.50%
Tyres (recycled)	kg	676,623	15,433	4284.26%
Fluorescent Tubes	kg	0	0	0
Waste Oil (recycled)	kg	365,400	508,440	-28.13%
Battery (recycled)	kg	182,040	316,072	-42.41%
Non-hazardous Waste				
Metal Waste (recycled)	kg	725,780	1,064,034	-31.79%
Metal Waste Intensity	kg per million km	1,926	2,824	-31.80%
Waste directed to disposal (paper waste)	tonnes	60	413	-85.47%
Use of Resources				
Diesel Oil Consumption	GJ	7,463,915	7,585,267	-1.60%
Diesel Oil Consumption Intensity	GJ per million km	19,897	20,281	-1.89%
Water Consumption	m ³	219,351	219,752	-0.18%
Water Consumption Intensity	m ³ per bus	47	47	0
Non-renewable Electricity Consumption	kWh	30,052,772	28,264,193	6.33%
Non-renewable Electricity Consumption Intensity	kWh per m ²	56	55	1.82%

Notes:

1. The previously reported FY2024 progress for GHG Emissions of Bus (Scope 1) and its intensity, Nitrogen Oxides, Sulphur Oxides, Solid Chemical Waste (recycled) and its intensity, Tyres (recycled), Waste directed to disposal (paper waste), Metal Waste intensity, Diesel Oil Consumption and its intensity, and Non-renewable Electricity Consumption and its intensity have been restated following refinements to the calculation methodology and data consolidation approach.
2. The emissions factors of greenhouse gas emissions for electricity consumption were obtained from the Sustainability Reports of CLP Power: 0.39 kg CO₂e/kWh in 2023 and 0.38 kg CO₂e/kWh in 2024.
3. The emissions factors were obtained from the 2022 HKEX published document, "How to prepare an ESG Report, Appendix 2: Reporting Guidance on Environmental KPIs".

Social	Units	FY 2025	FY 2024	Year-On- Year Change
Employment				
Total Workforce	no. of employees	12,462	12,695	-1.84%
By Gender				
Female	no. of employees	1,053	1,058	-0.47%
Male	no. of employees	11,409	11,637	-1.96%
By Age Group				
Below 40 Years Old	no. of employees	2,461	2,590	-4.98%
40-50 Years Old	no. of employees	3,659	3,755	-2.56%
Over 50 Years Old	no. of employees	6,342	6,350	-0.13%
By Employment Category				
Senior Level	no. of employees	25	33	-24.24%
Middle Level	no. of employees	231	259	-10.81%
Entry Level	no. of employees	12,206	12,403	-1.59%
By Employment Type by Gender				
Full Time Female	no. of employees	860	914	-5.91%
Full Time Male	no. of employees	10,154	10,423	-2.58%
Non Full Time Female	no. of employees	193	144	34.03%
Non Full Time Male	no. of employees	1,255	1,214	3.38%
By Employment Contract by Region				
Permanent in Hong Kong	no. of employees	10,687	11,338	-5.74%
Permanent in Other Region	no. of employees	7	20	-65%
Temporary in Hong Kong	no. of employees	1,678	1,337	25.50%
Temporary in Other Region	no. of employees	90	0	100%
By Employment Contract by Gender				
Permanent Female	no. of employees	905	931	-2.79%
Permanent Male	no. of employees	9,789	10,139	-3.45%
Temporary Female	no. of employees	148	127	16.54%
Temporary Male	no. of employees	1,620	1,498	8.14%
Parental Leave				
Return to work	% of employees took parental leave	100	100	0
Retention	% of employees took parental leave	97	87	11.49%

SUSTAINABILITY REPORT

Social	Units	FY 2025	FY 2024	Year-On-Year Change
Turnover Rate				
By Gender				
Female	no. of employees	238	219	8.68%
Male	no. of employees	1,893	2,081	-9.03%
By Age Group				
Below 40 Years Old	no. of employees	465	612	-24.02%
40-50 Years Old	no. of employees	389	438	-11.19%
Over 50 Years Old	no. of employees	1,277	1,250	2.16%
By Geographical Region				
Hong Kong	no. of employees	2,131	2,300	-7.35%
Other Region	no. of employees	23	0	100%
Health and Safety				
Total Number of Work-related Fatalities Occurred	no. of employees	0	0	0
	rate (no. of employees/total workforce)	0	0	0
Lost Days Due to Work Injury	no. of days	19,747	20,601	-4.15%
Work-related injuries	no. of injuries	244	288	-15.28%
Work-related ill health	no. of ill health	0	0	0
High-consequence work-related injury (the worker cannot recover within 6 months)	no. of injuries	34	36	-5.56%
Development and Training				
By Gender				
Female	% of employees trained	59.92	64.37	-6.91%
Male	% of employees trained	67.64	77.34	-12.54%
By Employment Category				
Senior Level	% of employees trained	24.00	21.21	13.15%
Middle Level	% of employees trained	28.14	32.82	-14.26%
Entry Level	% of employees trained	67.81	77.31	-12.29%
Training Hours				
Total Training Hours	no. of hours	366,764	342,590	7.06%
Average Training Hours By Gender				
Female	no. of hours	42.25	36.24	16.58%
Male	no. of hours	44.07	31.33	40.66%

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Average Training Hours By Employment Category				
Senior Level	no. of hours	12.33	15.57	-20.81%
Middle Level	no. of hours	37.55	25.76	45.77%
Entry Level	no. of hours	44.01	31.74	38.66%
Employees Receive Regular Performance and Career Development Reviews				
By Gender				
Female	% of employees received	86.69	97.35	-10.95%
Male	% of employees received	88.40	90.93	-2.78%
By Employment Category				
Senior Level	% of employees received	96	96.97	-1.00%
Middle Level	% of employees received	100	100	0
Entry Level	% of employees received	88.04	91.28	-3.55%
Diversity and Equal Opportunity				
Senior Level	ratio of basic salary and remuneration of women to men	0.81	0.95	-14.74%
Middle Level	ratio of basic salary and remuneration of women to men	1.06	0.89	19.10%
Entry Level	ratio of basic salary and remuneration of women to men	0.86	0.89	-3.37%
Number of incidents of discrimination and corrective actions taken	no. of cases	0	0	0
Supply Chain Management				
By Region				
Hong Kong	no. of suppliers	368	373	-1.34%
Other Region	no. of suppliers	33	34	-2.94%
Product Responsibility				
Service-Related Complaints Received	no. of complaints received per million passenger trips	2.30	2.26	1.77%
Anti-corruption				
Concluded Legal Cases	no. of cases	0	0	0
Training on Anti-Corruption	no. of hours	1,812	1,652	9.69%

Note:

The previously reported FY2024 figures for Average Training Hours by Employment Category and by Gender have been restated following refinement of calculation methodology and data consolidation approach.