

SUSTAINABILITY REPORT

Performance Statistics

	Units	FY 2024
Environmental		
Emissions		
GHG Emissions of Bus (Scope 1)	tCO ₂ e	516,136
GHG Emissions of Bus (Scope 1) Intensity	tCO ₂ e per million km	1,387
GHG Emissions of Electricity (Scope 2) ¹	tCO ₂ e	11,023
GHG Emissions of Electricity (Scope 2) Intensity ¹	tCO ₂ e per m ²	0.021
Nitrogen Oxides (NO _x) ²	tonnes	2,107
Sulphur Oxides (SO _x) ²	tonnes	3.18
Particulate Matter (PM) ²	tonnes	152
Waste		
Hazardous Waste		
Solid Chemical Waste (recycled)	kilograms (kg)	1,476,369
Solid Chemical Waste Intensity	kg per million km	3,967
Tyres (recycled)	kg	944,460
Fluorescent Tubes	kg	0
Waste Oil (recycled)	kg	508,440
Battery (recycled)	kg	316,072
Non-hazardous Waste		
Metal (recycled)	kg	1,064,034
Metal Intensity	kg per million km	2,859
Waste directed to disposal (paper waste)	tonnes	41.3
Use of Resources		
Diesel Oil Consumption	gigajoules (GJ)	7,602,602
Diesel Oil Consumption Intensity	GJ per million km	20,428
Water Consumption	m ³	219,752
Water Consumption Intensity	m ³ per bus	47
Non-renewable Electricity Consumption	kWh	24,433,788
Non-renewable Electricity Consumption Intensity	kWh per m ²	48

¹ The emission factors of greenhouse gas emissions for electricity consumption were obtained from 2022 HKEX published document, "How to prepare an ESG Report, Appendix 2: Reporting Guidance on Environmental KPIs": 0.37kg CO₂e/kWh.

² The emission factors were obtained from the 2022 HKEX published document, "How to prepare an ESG Report, Appendix 2: Reporting Guidance on Environmental KPIs".

	Units	FY 2024
Social		
Employment		
Total Workforce	no. of employees	12,695
<i>By Gender</i>		
Female	no. of employees	1,058
Male	no. of employees	11,637
<i>By Age Group</i>		
Below 40 Years Old	no. of employees	2,590
40-50 Years Old	no. of employees	3,755
Over 50 Years Old	no. of employees	6,350
<i>By Employment Category</i>		
Senior Level	no. of employees	33
Middle Level	no. of employees	259
Entry Level	no. of employees	12,403
<i>By Employment Type by Gender</i>		
Full Time Female	no. of employees	914
Full Time Male	no. of employees	10,423
Non Full Time Female	no. of employees	144
Non Full Time Male	no. of employees	1,214
<i>By Employment Contract by Region</i>		
Permanent in Hong Kong	no. of employees	11,338
Permanent in Other Region	no. of employees	20
Temporary in Hong Kong	no. of employees	1,337
Temporary in Other Region	no. of employees	0
<i>By Employment Contract by Gender</i>		
Permanent Female	no. of employees	931
Permanent Male	no. of employees	10,139
Temporary Female	no. of employees	127
Temporary Male	no. of employees	1,498
Parental Leave		
Return to work	% of employees took parental leave	100
Retention	% of employees took parental leave	87

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Social			
Turnover Rate			
<i>By Gender</i>			
Female	no. of employees		219
Male	no. of employees		2,081
<i>By Age Group</i>			
Below 40 Years Old	no. of employees		612
40-50 Years Old	no. of employees		438
Over 50 Years Old	no. of employees		1,250
<i>By Geographical Region</i>			
Hong Kong	no. of employees		2,300
Other Region	no. of employees		0
Health and Safety			
Total Number of Work-related Fatalities Occurred	no. of employees		0
	rate (no. of employees/total workforce)		0
Lost Days Due to Work Injury	no. of days		20,601
Work-related injuries	no. of injuries		288
Work-related ill health	no. of ill health		0
Development and Training			
<i>By Gender</i>			
Female	% of employees trained		64.37
Male	% of employees trained		77.34
<i>By Employment Category</i>			
Senior Level	% of employees trained		21.21
Middle Level	% of employees trained		32.82
Entry Level	% of employees trained		77.31
<i>Training Hours</i>			
Total Training Hours	no. of hours		342,590
<i>Average Training Hours By Gender</i>			
Female	no. of hours		23.33
Male	no. of hours		27.32
<i>Average Training Hours By Employment Category</i>			
Senior Level	no. of hours		3.30
Middle Level	no. of hours		8.46
Entry Level	no. of hours		27.44

			Units	FY 2024
Social				
Employees Receive Regular Performance and Career Development Reviews				
<i>By Gender</i>				
Female		% of employees received		97.35
Male		% of employees received		90.93
<i>By Employment Category</i>				
Senior Level		% of employees received		96.97
Middle Level		% of employees received		100
Entry Level		% of employees received		91.28
Diversity and Equal Opportunity				
Senior Level		ratio of basic salary and remuneration of women to men		0.95
Middle Level		ratio of basic salary and remuneration of women to men		0.89
Entry Level		ratio of basic salary and remuneration of women to men		0.89
Number of incidents of discrimination and corrective actions taken		no. of cases		0
Supply Chain Management				
<i>By Region</i>				
Hong Kong		no. of suppliers		373
Other Region		no. of suppliers		34
Product Responsibility				
Service-Related Complaints Received		no. of complaints received per million passenger trips		2.26
Anti-corruption				
Concluded Legal Cases		no. of cases		0
Training on Anti-Corruption		no. of employees		1,652