



MOST FREQUENT ASK QUESTIONS BY SHAREHOLDERS

I. Share Registration and Share Certificates:

1. How can I sell Tai Ping Carpets International Limited (TPCIL) shares?

Of course, we hope that TPCIL shares will be a good investment that you will be happy to hold. But if you do decide to sell you should

- i. contact your stockbroker or the securities department of your banker;
- ii. sign where it says Signature(s) of transferor(s) on the Form of Transfer on the back of the relevant share certificate or use a separate Form of Transfer (which is available from the Company's Branch Share Registrar);
- iii. give the share certificate, and the signed Form of Transfer (if separate), to the stockbroker or the securities department of the bank, who will arrange for the shares to be sold; and
- iv. the stockbroker/bank's securities department will then arrange for settlement two days after the shares are sold and the net sale proceeds (after deducting the relevant fees and expenses) will be payable to you in the form of a cheque or credited to your bank account.

2. What happens if I lose my share certificates?

Share certificates are valuable documents – keep them safely.

You should report the loss of any share certificates to the Company's Branch Share Registrar and request the issue of new share certificates.

After verification of your shareholding and the necessary procedures have been completed, replacement share certificates will be issued and sent to you within 3 weeks from the date of receipt of your completed documents and fees. Replacement share certificates are issued at a charge to you in line with the requirements of the Companies Ordinance, Listing Rules and the bye-laws of TPCIL.

3. What should I do if I change my address?

You should write promptly to the Company's Branch Share Registrar giving the following information or you may complete a form which can be downloaded from the Registrar's website:

name of listed company – TAI PING CARPET

- full name*
- telephone no
- old address*
- new address*
- certificate no(s)
- signature

* These must be in English because the records of the Company's Branch Share Registrar are kept in English.

II. Annual General Meeting (AGM):

4. When is the AGM

The date of TPCIL's AGM is usually announced in the full-Year Results Announcement and set out in the Notice of AGM which is made available on the websites of The Stock Exchange of Hong Kong and TPCIL.

This is one of the major events in our corporate calendar and an important opportunity for shareholders to meet Directors and Management.

5. What happens if I can't attend the AGM?

We encourage all shareholders to exercise their right to vote. It's your Company and you should make your vote count.

As a registered member of the Company, you are entitled to attend the AGM and cast your vote in person. If you are a registered shareholder and do not plan to attend the AGM, you may appoint proxies to attend and instruct your proxy(ies) to cast your vote at the AGM. The proxy(ies) need not be a shareholder of the Company.

Proxy forms for use at the AGM are sent to shareholders together with the Notice of AGM. The proxy form is published on the website of The Stock Exchange of Hong Kong Limited and can also be downloaded from the TPCIL website. In order to be valid, proxy forms must be completed, signed and deposited at the Company's Branch Share Registrar not less than 48 hours before the time for holding the AGM.

As a non-registered member of the Company (i.e. your shares are held through a nominee), you may instruct your broker to appoint you as a corporate representative to attend and vote at the AGM. Please remember to check with your broker the deadline for giving your instruction.

6. How do I vote at an AGM?

The Listing Rules have been amended in 2009 to require any vote of shareholders at a general meeting be taken by poll. Since then, the Chairman has demanded a poll on each of resolutions submitted for determination before an AGM – rather than taking decisions on a show of hands.

In the case of a poll vote, a voting paper will be given to you or your proxy upon registration at the AGM. You can use the voting paper to cast your votes on a poll at the AGM. The Chairman will announce the poll procedure during the AGM so that shareholders can follow and cast their votes as they wish.

III. Corporate Communications:

7. When will I receive the Annual Report and Notice of AGM?

We announce our annual financial results in September. The Annual Report and Notice of AGM will be sent to you in October by mail.

8. What should I do if I'm not receiving TPCIL corporate communications?

You should write to the Company Secretary or the Company's Branch Share Registrar. The relevant corporate communications will be sent to you as soon as possible from the date of receipt of your notification of non-receipt of corporate communications.

9. How can I change the way I receive corporate communications?

You may at any time change your choice of the language (English and Chinese) by writing to the Company Secretary or the Company's Branch Share Registrar.

10. How can I obtain TPCIL's corporate documents?

Our corporate documents are available on our website for 5 years, in addition to a printed version.

IV. Contact Details:

If you would like to obtain further information on those matters covered by the questions or have any suggestions on any other matters to the covered, please contact us.

Address : Units 1801-1804, 18th Floor, 909 Cheung Sha Wan Road, Cheung Sha Wan Road, Kowloon, Hong Kong
Telephone : (852) 2848 7668
Facsimile : (852) 2845 9363
Email : manager@taipingcarpet.com

If your questions are in relation to share registration, payment of dividends or issue of share certificates, you may also contact the Company's Branch Share Registrar, Computershare Hong Kong Investor Services Limited.

Address : 1712-1716, 17th Floor, Hopewell Centre, 183 Queen's Road East, Hong Kong
Telephone : (852) 2862 8628
Facsimile : (852) 2865 0990
Email : hkinfo@computershare.com.hk (General)
Website : www.computershare.com.hk