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中国平安保险(集团)股份有限公司

Ping An Insurance (Group) Company of China, Ltd.

(A joint stock limited company incorporated in the People's Republic of China with limited liability) (Stock Code: 2318)

INDICATIVE ANNOUNCEMENT REGARDING RELEVANT PRECAUTIONS FOR ATTENDING 2019 ANNUAL GENERAL MEETING DURING THE EPIDEMIC PREVENTION AND CONTROL PERIOD

Reference is made to the Notice of Annual General Meeting dated February 24, 2020 and the Supplemental Notice of Annual General Meeting dated March 19, 2020 of Ping An Insurance (Group) Company of China Ltd. (the "Company").

The Company proposes to convene its 2019 Annual General Meeting (the "AGM") at 2:00 p.m. on Thursday, April 9, 2020 at Ping An Hall, Ping An School of Financial Management, No. 402, Sili Road, Guanlan, Shenzhen, Guangdong Province, the PRC. As it is currently an important period for the prevention and control of the novel coronavirus pneumonia (COVID-19) in China and overseas, the Company's special reminders on the relevant precautions for attending the AGM during the epidemic prevention and control period are as follows:

I. Shareholders are advised to attend the AGM through online voting or appointing a proxy by completing the form of proxy as their preferred choice

In order to resolutely implement the decision and deployment of the Central Committee of the Party and the State Council, actively respond to the requirements of the China Securities Regulatory Commission and the Shanghai Stock Exchange on the protection of minority investors during the special period and reduce public health risks and personal infection risks, you are advised to attend the AGM through online voting or appointing a proxy by completing the form of proxy as your preferred choice. If you have any questions about the issues to be considered at the AGM, you may send them to the Company's investor relations email address, IR@pingan.com.cn, and the Company will answer the questions on a timely basis.

II. Shareholders attending the AGM are advised to strictly comply with the relevant regulations and requirements regarding the epidemic prevention and control in Shenzhen

The venue of AGM is located in Shenzhen, Guangdong Province, the PRC. Shareholders attending the AGM shall pay early attention to and comply with the relevant regulations and requirements regarding health report, quarantine and observation during the epidemic prevention and control period in Shenzhen. The Company will strictly comply with the requirements regarding the epidemic prevention and control stipulated by government departments, and take relevant prevention and control measures including monitoring the temperatures of shareholders attending the AGM under the guidance and supervision of relevant government departments. Shareholders having a fever or other symptoms, not wearing a surgical mask as required, or failing to comply with the relevant regulations and requirements regarding the epidemic prevention and control will not be able to enter the venue of the AGM. If the number of shareholders attending the AGM reaches the maximum stipulated by the relevant government departments at the date of the AGM in accordance with the regulations and requirements regarding the epidemic prevention and control, shareholders shall be admitted on a "first-come-first-served" basis, and shareholders subsequently arriving may not be able to enter the venue of the AGM.

III. Shareholders attending the AGM are advised to make arrangements for accommodation and transportation themselves

The Company suggests that shareholders attending the AGM avoid taking public transportation to the venue of the AGM, and the Company will not arrange for transportation.

If you have any enquiry about attending the AGM, you are advised to consult the following persons before March 27, 2020:

Contact persons: Mr. Lu Cheng (陆澄), Ms. Shi Ying (施滢) and Ms. Xue Ruihang (薛蕊

杌)

Telephone number: (86 0755) 88674686, 81928741, 81928733

Email: lucheng046@pingan.com.cn;

shiying753@pingan.com.cn; xueruihang106@pingan.com.cn

Fax number: (86 0755) 82431019, 82431029

Contact address: 47th Floor, Ping An Finance Center, No. 5033 Yitian Road, Futian

District, Shenzhen, Guangdong Province, the PRC

Postal code: 518033

By order of the Board
Sheng Ruisheng
Joint Company Secretary

Shenzhen, PRC, March 20, 2020

As at the date of this announcement, the executive directors of the Company are Ma Mingzhe, Yao Jason Bo and Cai Fangfang; the non-executive directors of the Company are Soopakij Chearavanont, Yang Xiaoping, Liu Chong and Wang Yongjian; the independent non-executive directors of the Company are Ge Ming, Ouyang Hui, Ng Sing Yip, Chu Yiyun and Liu Hong.