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中国平安保险(集团)股份有限公司
Ping An Insurance (Group) Company of China, Ltd.
(A joint stock limited company incorporated in the People's Republic of China with limited liability)
(Stock Code: 2318)

VOLUNTARY ANNOUNCEMENT

COLLECTION OF QUESTIONS FOR 2019 ANNUAL RESULTS PRESENTATION

Ping An Insurance (Group) Company of China, Ltd. (the “**Company**”) proposes to publish its 2019 annual results on the website of the Stock Exchange of Hong Kong Limited (www.hkexnews.hk) on February 20, 2020, and convene 2019 annual results presentation (the “**Results Presentation**”) on the next day.

At the critical time for the prevention and control of the novel coronavirus pneumonia (COVID-19) epidemic, in order to firmly support the decisions and planning of the Party Central Committee and the State Council, and actively respond to the requirements of the China Securities Regulatory Commission and the Shanghai Stock Exchange for the protection of minority investors at this critical period, the Company is now collecting relevant questions from investors regarding its 2019 annual results and operation in advance, and widely soliciting their opinions and suggestions.

Investors may put forward relevant questions by sending emails to the Company's investor relations email box: IR@pingan.com.cn by 23:59 p.m. on February 18, 2020, and questions of their common concerns will be answered by the Company at the Results Presentation. Investors may visit the “Investor Relations” section on the Company's website (www.pingan.cn) on February 22, 2020 to watch the relevant videos of the Results Presentation.

By order of the Board
Sheng Ruisheng
Joint Company Secretary

Shenzhen, PRC, February 14, 2020

As at the date of this announcement, the executive directors of the Company are Ma Mingzhe, Ren Huichuan, Yao Jason Bo and Cai Fangfang; the non-executive directors are Soopakij Chearavanont, Yang Xiaoping, Liu Chong and Wang Yongjian; the independent non-executive directors are Ge Ming, Ouyang Hui, Ng Sing Yip, Chu Yiyun and Liu Hong.