

Press Release

HTHK helps combat phone scams by offering customers aged 60 or above with free Incoming Calls Management Pack to block scam and nuisance calls

Hong Kong, 29 April 2024 - Hutchison Telecommunications (Hong Kong) Limited (HTHK) is committed to ensuring mobile telecoms security for customers and combating the increasingly rampant phone scams. Following the previous offer of the free Incoming Calls Management Pack to customers aged 65 or above last year, HTHK announces that it will lower the age requirement to 60 years old starting today. This will allow more customers to enjoy comprehensive mobile security services for free, fully supporting the administration to combat phone scams.

3 Hong Kong and SUPREME* customers aged 60 or above can apply for the free Incoming Calls Management Pack, consisting of the "Anti-scam" and "Call Block" value-added services, at all 3Shops and SUPREME shops in Hong Kong. These services assist customers in identifying and blocking scam and nuisance calls, minimising the risks of being scammed. Other HTHK customers can subscribe to the pack for a monthly fee of HK\$28 to enjoy comprehensive protection for their personal mobile security.

The "Anti-scam" service filters the lists of scam phone numbers provided by the Police and HTHK. The service automatically identifies and stops scam calls on a mobile network level, minimising customer risks of being scammed and disturbed. The lists of scam phone numbers are updated from time to time. "Anti-scam" service supports all mobile devices and customers need not download any app. "Call Block" service enables customers to set up a personalised blacklist for phone calls and block unknown calls. See below for details:

	Value-added service	Features
Incoming Calls Management Pack	1. Anti-scam	Block fraudulent calls
	2. Call Block	Set up a black list Set up an authorised list Block unknown calls Send call block alert Review call block records

*The "Call Block" service is included in all SUPREME monthly plans, while the "Anti-scam" service is included in SUPREME plans of \$398 monthly fee or above.

— Ends —

About Hutchison Telecommunications (Hong Kong) Limited

Hutchison Telecommunications (Hong Kong) Limited ("HTHK") offers diverse and advanced mobile telecommunications services under the SUPREME, 3 Hong Kong, SoSIM and MO+ brands which addresses the different segments of the rapidly changing needs of Hong Kong's consumer market. HTHK is also dedicated to developing business and enterprise solutions under the 3Business brand in the corporate market spanning mobile commerce, information technology, smart city, the Internet of Things and big data.

HTHK has launched 5G broadband services in both the consumer and enterprise markets, providing high-speed indoor and outdoor internet access. Leveraging a robust 5G network, HTHK has also extended the deployment of 5G solutions including 5G 4K live broadcasting, virtual reality and real-time data transmission to various verticals.

HTHK plays a prominent role in developing a new economy ecosystem, channelling the latest technologies into innovations that set market trends and steer industry development. For more information on HTHK, visit <https://web.three.com.hk/3business/index.html>.

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