

Press Release

Offering comprehensive mobile security services to help combat phone scams

Becoming the first local mobile operator to provide seniors with free Incoming Calls Management Pack

Hong Kong, 21 August 2023 - Hutchison Telecommunications (Hong Kong) Limited (HTHK) fully supports the Office of the Communications Authority and the Hong Kong Police Force in combating phone scams by offering comprehensive mobile security services to ensure the mobile security of customers.

HTHK is offering an array of mobile security services to meet the different needs of customers. These include the "Incoming Calls Management Pack" comprising two value-added services, "Anti-scam" and "Call Block", which assist customers to identify and block scam and nuisance calls.

"Anti-scam" service filters the lists of scam calls provided by the Police and HTHK. The service automatically identifies and stop scam calls on a mobile network level, minimising customer risks of being scammed and disturbed. The lists of scam calls are updated from time to time. "Anti-scam" service supports all mobile devices and customers need not download any app. "Call Block" service allows customers to set up a blacklist for phone calls and block unknown calls.

Service plan	Value-added service	Features	Monthly fee
Incoming Calls Management Pack	Anti-scam	Block fraudulent calls	\$18
	Call Block	Set up a black list Set up an authorised list Block unknown calls Send call block alert Review call block records	

The "Call Block" service is included in all SUPREME monthly plans, while the "Anti-scam" service is included in SUPREME plans of \$398 monthly fee or above.

Catering to needs of the elderly by becoming the first local operator to offer free Incoming Calls Management Pack

HTHK has been upholding corporate social responsibility by taking care of people with different needs in the community. To protect the elderly from phone scams, starting from 21 August, customers aged 65 or above can apply for the free Incoming Calls Management Pack at retail stores to enjoy hassle-free mobile service.

Meanwhile, in response to the call of the Hong Kong Police Force, HTHK earlier disseminated text messages to alert customers of scam calls. Government promotional materials on preventing phone and online scams were uploaded to the company's website, in addition to displaying anti-scam tent cards and the distribution of anti-scam leaflets at HTHK retail stores to remind customers to stay vigilant against being scammed to avoid losses.

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About Hutchison Telecommunications (Hong Kong) Limited

Hutchison Telecommunications (Hong Kong) Limited ("HTHK") offers diverse and advanced mobile telecommunications services under the SUPREME, 3 Hong Kong, SoSIM and MO+ brands which addresses the different segments of the rapidly changing needs of Hong Kong's consumer market. HTHK is also dedicated to developing business and enterprise solutions under the 3Business brand in the corporate market spanning mobile commerce, information technology, smart city, the Internet of Things and big data.

HTHK has launched 5G broadband services in both the consumer and enterprise markets, providing high-speed indoor and outdoor internet access. Leveraging a robust 5G network, HTHK has also extended the deployment of 5G solutions including 5G 4K live broadcasting, virtual reality and real-time data transmission to various verticals.

HTHK plays a prominent role in developing a new economy ecosystem, channelling the latest technologies into innovations that set market trends and steer industry development. For more information on HTHK, visit <https://web.three.com.hk/3business/index.html>.

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