

For immediate release

## HGC wins Access Provider Asia honours in T-Systems Zero Outage Partner Awards 2016

**Hong Kong, 16 March 2016** - Hutchison Global Communications Limited (HGC), the fixed-line division of Hutchison Telecommunications Hong Kong Holdings Limited (HTHKH; stock code: 0215) was awarded the Access Provider Asia title in the T-Systems Zero Outage Partner Awards 2016.

This coveted accolade recognises international network performance excellence - from service provisioning to operation and service management - and positions HGC as a fully-fledged total solutions provider.

T-Systems International, the business arm of Germany's Deutsche Telekom, announced the Zero Outage Partner winners during the CeBIT 2016 trade fair in Hanover, Germany.

### **Recognition for HGC's quality of delivery and service management**

HGC has been providing T-Systems with a diversity of one-stop network solutions since 2007. These have included comprehensive delivery and after-sales customer service, as well as risk management and local vendor quality assurance. The triumph in the T-Systems Zero Outage Partner Awards scheme highlights HGC's sustainable end-to-end quality in areas such as major incident fault governance and problem management, as well as planned maintenance and follow-up activity.

Stephan Kasulke, SVP Quality of T-Systems International, said: "The Zero Outage quality programme is a key success factor in the outstanding customer satisfaction we have achieved with our partners. We thank Hutchison Global Communications for merging smoothly into our supply chain, so we can provide our customers with best-in-class quality."

Andrew Kwok, President of International and Carrier Business at Hutchison Telecommunications (Hong Kong) Limited, said: "HGC is proud to have been stood out from among global and domestic carriers to win the Zero Outage Partner award from T-Systems. We believe this speaks to the reliability and quality of our carrier network extension solution. Our professional delivery, operation and service management teams has helped reinforce HGC's long-term collaboration with T-Systems."

The T-Systems Zero Outage Partner Awards go to exemplary business partners and recognise best-in-class practices. Judges consider stable operation, globally-consistent

process standards, accuracy and discipline in execution and proactive risk management. The five award categories are Stable Operation, Best Service Improvement, Access Provider Asia, Access Provider Americas and Access Provider Europe.

### **About Hutchison Global Communications Limited**

Hutchison Global Communications Limited (HGC) is a leading fixed-line operator, IT service provider, carrier's carrier and one of Hong Kong's largest-scale Wi-Fi service providers. HGC empowers local and overseas customers with one-stop international, corporate, data centre and residential broadband services. HGC owns and runs an extensive optical-fibre network, coupled with four cross-border routes integrated with three of mainland China's tier-one telecoms operators, plus a world-class international network. The company is committed to developing cloud computing services and offering high-speed Wi-Fi service under the "HGC On Air" brand. HGC is a subsidiary of Hutchison Telecommunications Hong Kong Holdings Limited (stock code: 0215), a group member of CK Hutchison Holdings (stock code: 1).

For more information on HGC, please visit [www.hgc.com.hk](http://www.hgc.com.hk).

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