





**2019 Annual Results Company Presentation** 

16 March 2020



# All Operational and Financial Guidance Achieved



Retail Gas Sales Volume Up 14.7% to 19.92 bil m<sup>3</sup>



Added C/I Customers with 18.2 mil m<sup>3</sup> Installed Designed Daily Capacity & 2.4 mil New Residential Customers



Added 30 City-gas & 36 IE projects
Operational Areas Expansion Accelerated



Core Profit up 18.0% to RMB 5.28 bil



Operating Cash Flow up 40.9% to RMB11.69 bil Free Cash Flow RMB2.69 bil



Dividend per Share HK\$1.67, up 40.3%



# **Commitment to Sustainable Development**





Established **ESG Committee** chaired by CEO and ESG Working Group, escalate ESG management to Board level and engage all departments







Management compensation linked with **ESG metrics** ensuring sustainable development of the Group

ESG metrics for Management:

Operational Safety

40%

Corporate Governance

30%

Environmental Protection

20%

Social Responsibility

10%

ESG Ranking and Awards in 2019



Institutional Investor
Best ESG/SRI Metrics
(Power Sector)



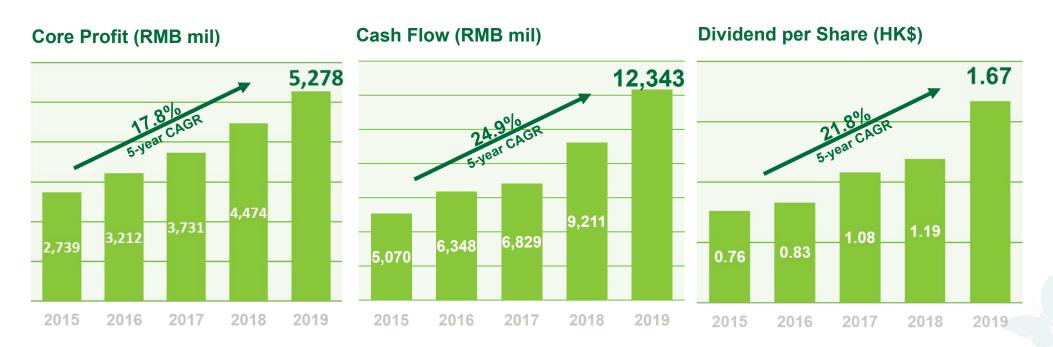


# **Growth · Value Creation**



### Effective development strategies delivered higher return for shareholders

- ✓ Managed to tap the potential needs of customers and create value for the Company with a customercentric business strategy
- ✓ Gas distribution business grew steadily thanks to the continuous organic growth and active M&A strategy
- ✓ Fast-growing Integrated Energy and Value Added Business became new engines of growth
- ✓ Continuously generated positive free cash flow for years indicated the Group's high-quality profitability and strong capability to increase dividend





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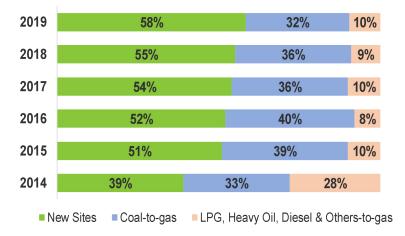




# **Growing Customer Base**

		2019	2018	Change
New Natural Gas C/I Customers (site)		27,656	29,226	-5.4%
Accumulated C/I Customers (site)		148,761	121,105	+22.8%
Newly Installed Designed Daily Capacity (m³)		18,156,199	18,652,070	-2.7%
Accumulated Installed Designed Daily Capacity (m³)	1	24,708,782	106,552,583	+17.0%
New Natural Gas Residential Customers (household)		2,397,202	2,301,590	+4.2%
Accumulated Residential Customers (household)		20,919,935	18,522,733	+12.9%

### New C/I Customers Breakdown



### **New Residential Customers Breakdown**

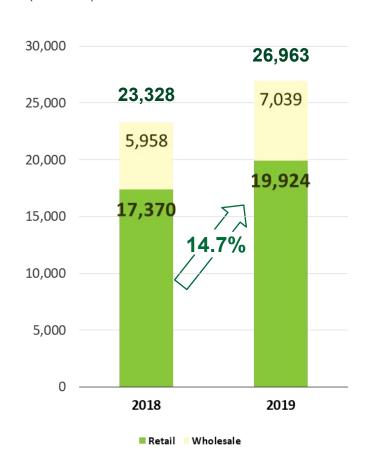


# **Robust Volume Growth**

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### **Total Natural Gas Sales Volume**

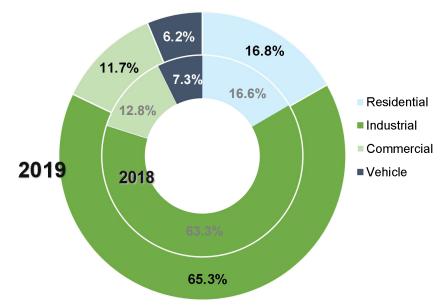
(million m<sup>3</sup>)



### **Retail Gas Sales Volume Breakdown**

(million m³)	2019	2018	Change
Industrial & Commercial	15,334	13,225	15.9%
Residential	3,345	2,885	15.9%
Vehicle Refuelling Stations	1,245	1,260	(1.2%)

## C/I Gas Sales Accounted For 77%





# **Dollar Margin Analysis**

ASP & Gas Cost (RMB/m³)	2019	1H2019	2018
Residential	2.83	2.76	2.67
Commercial & Industrial	3.14	3.29	3.08
Vehicle Refuelling Stations	3.93	4.08	3.95
ASP	3.14	3.24	3.08
Average Cost	2.50	2.60	2.41
Dollar Margin (ex VAT)	0.59	0.58	0.61

- 1. Effectively reduced average cost by optimising gas source structure
- 2. Mild gas price hike in winter, passed through to downstream industrial users simultaneously
- 3. Stable dollar margin



# **Continuous Expansion of City-gas Concessions**

- >Acquired 30 new projects & 3 new concessions nearby existing projects in 2019
- ➤ Managing 217 city-gas projects in China with a total population coverage of 104 mil
- ➤ Average gas penetration rate is **60.4%**

Province	New Project	Population	Province	New Project	Population
	Xuanzhou City	650,000	Heilongjiang	Suihua	500,000
	Xuancheng Economic & Technological	_	Tienongjiang	Daqing High-tech Zone	-
	Development Zone			Shouguang	230,000
	Jing County	70,000		Ningyang County,Tai'an	350,000
Autori	Langxi County Xinhang Town and Shijie Town, Guangde	210,000		3, 3 - 3,	
Anhui	County	30,000		Laiwu District, Jinan	330,000
	Ningguo (Port) Ecological Industrial Park	-	Shandong	5 towns in Dongming County, Heze (Liulou Town, Changxingji County, Sanchunji Town Shawo Town, Jiaoyuan County)	, 300,000
	Bengbu Mohekou Industrial Park	-		Luozhuang District, Linyi	45,000
	5 towns in Fengnan District, Tangshan (Xige Town, Xiaoji Town, Daxinzhuang Town, Daqigezhuang Town and Qianying Town)	170,000		Military-civilian Integration Industrial Park, Rizhao	-
	Mengcun County, Cangzhou	230,000		Gaoqing Chemical Industrial Park, Zibo	-
Hebei	Xian County, Cangzhou	180,000		Fengjing Town, Jinshan District	20,000
	Nandagang Administration Area, Cangzhou	-	Shanghai	Yueyang Industrial Park, Baoshan District	-
	Lincheng County, Xingtai	230,000	Jiangsu	Southern Area of Sheyang County	270,000
	3 towns in Jia County (Zhayuan County, Xuedian Town, Ciba Town)	110,000	Sichuan	Industrial Pipeline Project in Shiyanqiao Town, Longchang County	-
Fujian	Nanjing High-tech Industrial Park, Zhangzhou	-	Shaanxi	Chengcheng County	90,000
Guangxi	China-ASEAN Fusui Forestry Circular Economy Park	-	Gansu	Shuping Industrial Park, Lanzhou	-

Accumulated incremental vol. of over 2.5 bil m<sup>3</sup> in the next few years



# **New Businesses Driven by Customers Needs**



### **Market Change**

Information is more transparent and communication channels are more diversified under the internet and digital age

Market-oriented reform brings diversified supply



More choices and bargaining power

**Demand** 

Demand personalised products and services

Unleashed potential demands

Traditional supply-oriented business model



**Customer-oriented business model** 

Untapped customer needs

C/I customers **148,761** 

Residential customers 20,919,935

Customer needs fully tapped

Natural Gas Supply

Gas Construction and Installation

Regulated Price

Natural Gas Supply
Gas Construction & Installation

Cooling, Heating, Electricity, Steam

Other energy
Gas-related products
Extended products
Extended Services

--- Market Price

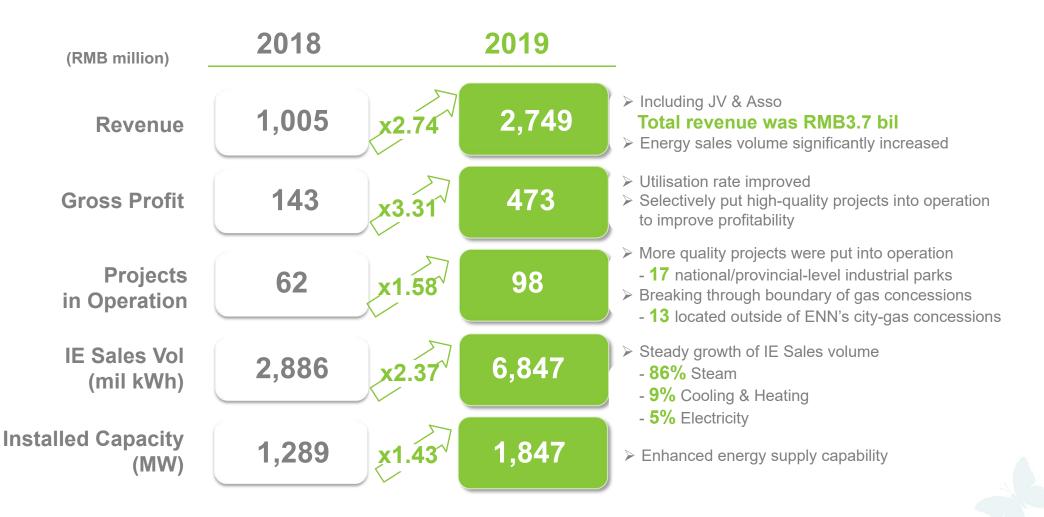
IE BusinessValue AddedBusiness

**Higher Value** 



# **IE Business**





# **Develop IE Business Adapting to Local Conditions**



Obtained more integrated energy distribution rights (incl projects in operation & under construction)

Total Energy Demand ~30 bil kWh

Adapting to local conditions, utilize the most competitive clean energy sources to provide customers with integrated energy solutions (incl projects in operation & under construction)

Energy conservation and emission reduction for customers in 2019:













**Industrial Waste Heat** 

15



**Biomass** 

7



Renewable Energy & Others

8



# Value Added Business





# Value Added Business — Unleash Customers Value

### **Natural Gas-related products**

- Gas stove, gas water heater, gas space heater, gas-boiler
- Gas alarm, self-closing valve, bellows, radiator, equipment installation auxiliary materials
- Commercial kitchen equipment (cooking stoves, mechanical equipment, refrigeration equipment, conditioning equipment, smoke extraction equipment)

### **Extended products**

- Kitchen products (cabinet, kitchen electric appliances, disinfection cabinet, building materials)
- Household products (water purification, air purification, sanitary, smart home appliances)

### **Extended Services**

- Energy expert, energy-saving technologies and retrofitting services
- Maintenance service for gas-related product, insurance agency services
- C/I equipment maintenance and repairing

Traditional Channels

On-site service (safety inspection, maintenance service, meter reading), call centre Sales centre, gas refuelling station, partnered retail outlets for bill payment New residential buildings, community promotion, distributors

Innovative Channels

Online shopping mall, social media, mobile APP, social community, group purchase, internal platform, ecosystem business partners







Industrial customers

Commercial Residential customers customers

**Customers Feedback**  After-service follow up, questionnaire, customer visits, new products and services trials, sales data collection and analysis



# Value Added Business – C/I Case Study



### Our energy experts provide various energy solutions for C/I customers





Product Yield

↑2 ppt

Energy Consumption \$\frac{40\%}{}\$

**Value** 

Cost-saving sharing

Sales of Value added products

High value added energy services

Improves customer's energy affordability

Enhance customer loyalty by increasing satisfaction

### Create value for customers with energy saving equipment and new technologies



Natural Gas ↓3.5% Consumption



Energy 13-5% Consumption



Burning Tenergy 17% Efficiency Consumption





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# Solid Results Achieved

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(RMB million)	2019	2018	Change
Key Financial Highlights			
Revenue	70,183	60,698	15.6%
Gross Profit	11,265	9,510	18.5%
EBITDA	10,960	9,223	18.8%
Profit Attributable to Shareholders	5,670	2,818	101.2%
Core Profit*	5,278	4,474	18.0%
Basic Core EPS (RMB)	4.70	4.07	15.5%
Dividend per Share (HK\$)	1.67	1.19	40.3%



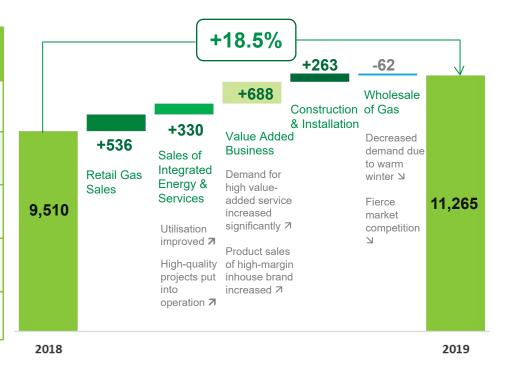
# Solid Results Achieved



Expanded business scale with all business segments growing steadily

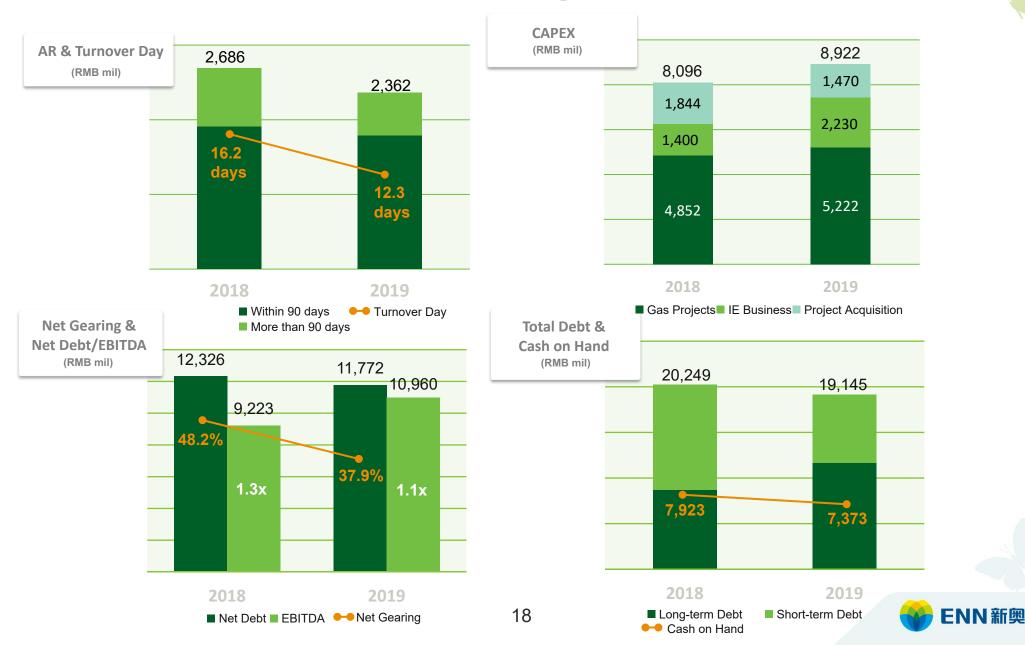
Revenue (RMB million)	2019	2018	Change
Retail Gas Sales	40,049	34,272	16.9%
Sales of Integrated Energy and Services	2,749	1,005	173.5%
Value Added Business	1,988	1,432	38.8%
Construction and Installation	6,932	5,882	17.9%
Wholesale of Gas	18,465	18,107	2.0%
Wholesale of Gas	18,465	18,107	2.0%

## Strong Gross Profit Growth and Modified Business Mix





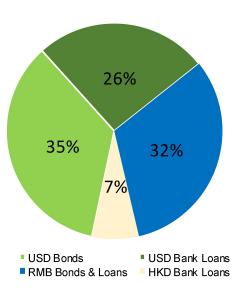
# **Superior Financial Management**



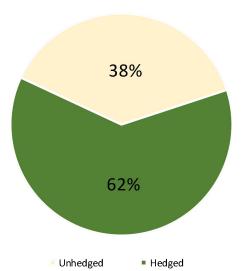
# Ample Financial Resources & Liquidity







# Foreign Currency Risk Exposure Management – Long-term USD Debt



	2019	2018	Change
Avg. Effective Interest Rate	3.90%	4.05%	↓15bps

### **Credit Rating**

Rating Agency	2019
<b>S&amp;P Global</b> Ratings	BBB+
Moody's INVESTORS SERVICE	Baa2
FitchRatings	ВВВ

### **Sufficient Financial Resources**

RMB million	Available Financing Quota
Unutilised credit facilities	13,448
Green bond quota approved by NDRC	5,000
Remaining RMB bond issuance quota approved by China Securities Regulatory Commission	2,900





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# Challenges & Opportunities – near term



## **Challenges from COVID-19**

### Short term volume impact, expected to recover soon

- Vol in Feb was affected
- Residential gas sales vol increased significantly, offsetting the impact on vehicle gas and small-sized C/I vol
- C/I user started to resume operation since late Feb, vol is expected to accelerate in following months

### No impact on full year connection vol

- Historically, connection vol in Jan-Feb accounted for a smaller portion of full year vol
- Some construction works were delayed due to the outbreak, but can easily catch up in Q2-Q3

### Some IE projects constructions were delayed but manageable

- Some IE projects construction works were delayed due to the outbreak, can catch up in following months
- Existing projects are mainly quality industrial parks or public buildings like hospitals, thus, consumption is resilient

### **Opportunities**

**Improved Business Environment** 

Central and local governments' strong support to enterprises, business environment is improving, making it possible for us to turn crisis into opportunity

Increasing Industry Investment Total amount of infrastructure investment announced by all provinces exceeds RMB40 trillion, which will lead to rapid development in sectors such as manufacturing, data centres, transportation hubs, hospitals, and power facilities

**Financial Policy** 

The government adopts expansionary fiscal and monetary Stimulation policies to increase financial liquidity to boost economic growth, to further reduce companies' financing cost and tax expenditure



# Challenges & Opportunities – longer term



**Energy Reform** Deepens

**Air Pollution Control Strengthens** 

> **Customer Value Unleashed**

**Integration of Energy & Digitalisation** 

## **Opportunities**

### Market Reform

- · As industry reform deepens, the establishment of national pipeline network company has changed the upstream market landscape, enabling us to optimize gas source structure and reduce procurement costs
- The power system reform opens up the market potential for distributed energy, power distribution, and electricity sales market

## Clean

 NG market continues to grow as NG will account for 15% of primary energy consumption in 2030

- **Energy** Coal replacement and the relocation of industrial parks creates incremental demand
  - The control of air pollution encourages energy saving and efficiency improvement which IE business may benefit

### **Diversified** Service

- · As the quality of life improves, the increasing demand from residential customers brings opportunities to develop value added business
- The value of professional service emerges, as C/I customers' demand for safe, clean, economic, efficient energy gets higher

### Competitive Advantage •

- · The rapid development in technologies such as photovoltaics, energy storage, and microturbines has enhanced the competitiveness of user-side energy systems
- The integration of data intelligence and energy industry enhances business competitiveness



# Drive the Rapid Growth of NG Business



# **Expand Customer Base**

- Focus on quality projects acquisition, and acquire large customers with our advantages of upstream resources access, IE solutions and related services. Leverage on our business scale and professional service, to build an ecosystem comprising small-mid gas distributors to create synergies
- Accelerate residential & small-mid C/I customers development to expand customer base, leverage on the opportunities arising from coal replacement, continue to provide diversified services based on customer needs

# **Optimise Gas Supply Structure**

Leverage on the opportunities arising from the establishment of national pipeline network, we will strengthen the cooperation with upstream suppliers, to enhance piped gas supply capacity, flexible procurement of unconventional gas sources, and reduce procurement cost

# Enhance Distribution Capability

- > Deepen cooperation with the national pipe network company, actively obtain pipeline capacity to facilitate connection of both gas resources and customers
- ➤ Based on the various upstream supply and diversified customer needs, we will innovate distribution model to better matching supply and demand, better serve our customers and make full use of resources



# Capitalise the Value of Pipeline Assets



# Improve Pipelines Operating Efficiency

- Carry out assessment and management by asset class to ensure safe operation and extend service life
- Optimize measurement system, improve facility quality standards, operation and maintenance standards, to effectively reduce transmission loss
- Benchmark internal and external operating levels, improve asset utilization and maximise returns

# **Innovate Pipeline Operation Model**

- Leverage on data intelligence technology to operate pipelines, enhancing the economics and efficiency of gas distribution
- Leverage on the NG market reform, innovate pipeline operation model to better serve customer needs

# Enhance Infrastructure Interconnection

- > Optimize city-gas pipeline network to improve layout and dispatching efficiency
- > Through internal collaboration and external alliances, facilitate interconnection of infrastructure and enhance the stability of gas supply



# Quality Development of IE Business



### **Develop IE business with high quality**

 Proactively develop industrial parks IE projects, targeting those with high load density, better load matching and huge development potential

 Actively develop public infrastructure IE projects, targeting those with diversified energy demand, higher consumption volume and duration

 Focus on industries such as textile and chemicals, establish industry-specific IE solutions, which can be applied to other customers efficiently

### **Actively explore extended services**

"Online+offline, internal+ecosystem"

 Provide power users with power management services such as power facility operation and maintenance, power quality control, energy efficiency optimization, to improve energy stability and reduce costs



 Provide user-end energy facility operation and maintenance service for energy users, to enhance efficiency and reduce overall cost

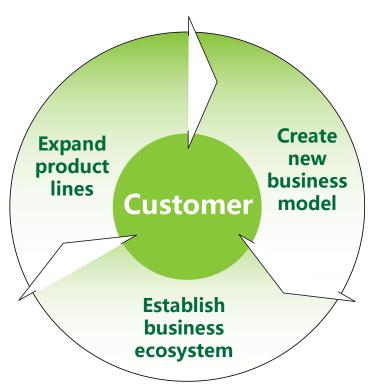
 Provide photovoltaic project investors with onestop service, such as project development, operation and maintenance, as well as transaction to help increase return and reduce costs



# **Proactively Develop VAB**

W.

 Focusing on the needs of residential and C/I customers, we provide a variety of products and services such as safe home, smart kitchen, one-stop heating, safety and security system



 Produce modular products and services and sell to customers in package based on their needs

- Internally, establish a market-based incentive mechanism to incentivise employees so as to continuously stimulate products and services upgrade
- Externally, create new business alliances to engage more business partners within the ecosystem, and strengthen the cooperation with third-party service teams

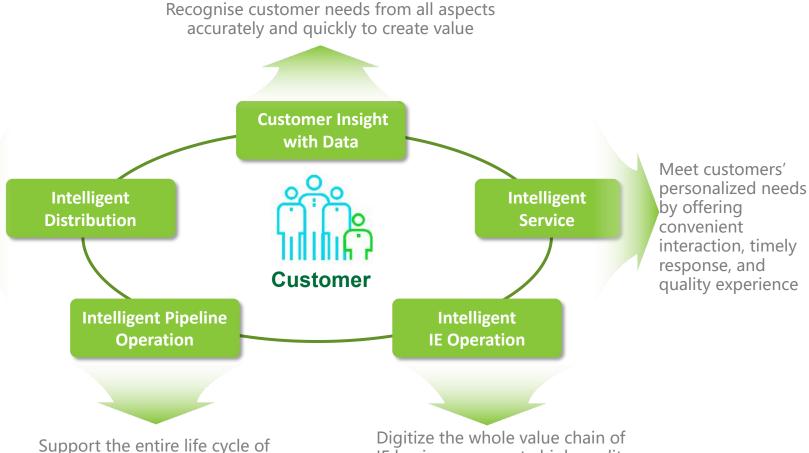


# Strengthen Core Competitiveness with Data



Match inventory with actual demand to reduce procurement costs, optimize resources to create more

value



IE business, promote high quality business development through modified load-resource-networkstorage interaction



pipeline operation, to ensure safe

operation, reduce cost and

maximise assets value

# 2020 Guidance



### **Proactive New Customers Development**

- New C/I development of at least 18mil m³ daily installed capacity
- New residential development of 2.5mil households
- 20-30 new citygas projects acquisition

### **Accelerate New Businesses Development**





### **Ensure Volume and Quality of NG business Growth**







### **Create Higher Returns for Shareholders**

Core earnings growth of 15%

Dividend payout not less than 32%





# Q&A





# ENN – To Build an Industry-leading Integrated Energy Service Provider

### **Company Overview**

- Established in 1993, ENN is one of the leading privately-owned clean energy distributors in the PRC
- ENN's principal business includes sale and distribution of piped gas, investment in, and the operation and management of gas pipeline infrastructure, vehicle/ship gas refuelling stations, integrated energy business, sales and wholesale of piped gas, as well as sales of LNG and multiple energy forms. It also develops integrated energy business and wholesale of gas business, while providing other energy-related value-added business
- ENN was listed on the GEM in 2001 and transferred to the Main Board of HKEX (stock code: 2688) in 2002

### **Key Business Segments**

# Retail Gas Sales Business



- Sell piped gas to residential households and C/I customers
- Construct and operate CNG/LNG gas refuelling stations

# Sales of Integrated Energy and Services



 Based on customers' need, provide multi-energy products according to energy sources available locally, and customise integrated energy solutions for users

### Wholesale of Gas



 Conduct natural gas wholesale business to fully utilize its advanced dispatch system, logistics fleet and upstream resources

### Construction & Installation



 Conduct gas pipeline construction and installation for residential and C/I customers

### Value Added Business



- Provide energy-saving technologies, retrofitting services, and facilities inspection and maintenance services
- Provide gas-related products and material sales

1993-2000

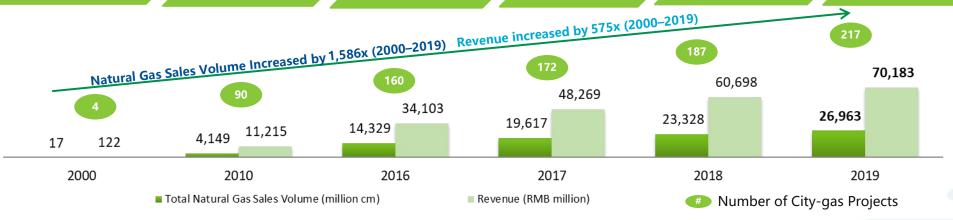
2001-2010

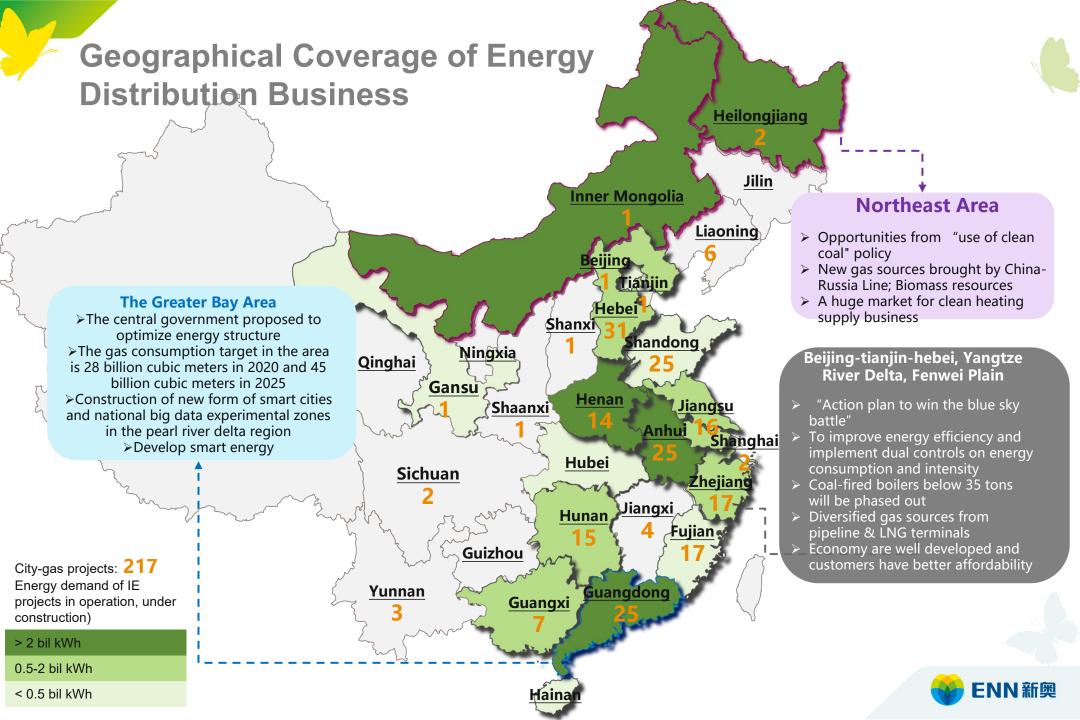
2010-2016

2017

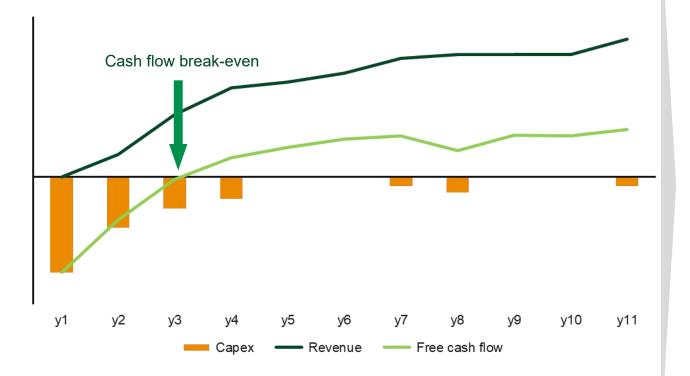
2018

2019





# Typical Industrial Park IE Project - Cash Flow Projection



### 1. Stable & Recurring Income

- Selling the types of energy customer need increases their stickiness

### 2. Rapid Cash Flow Generation

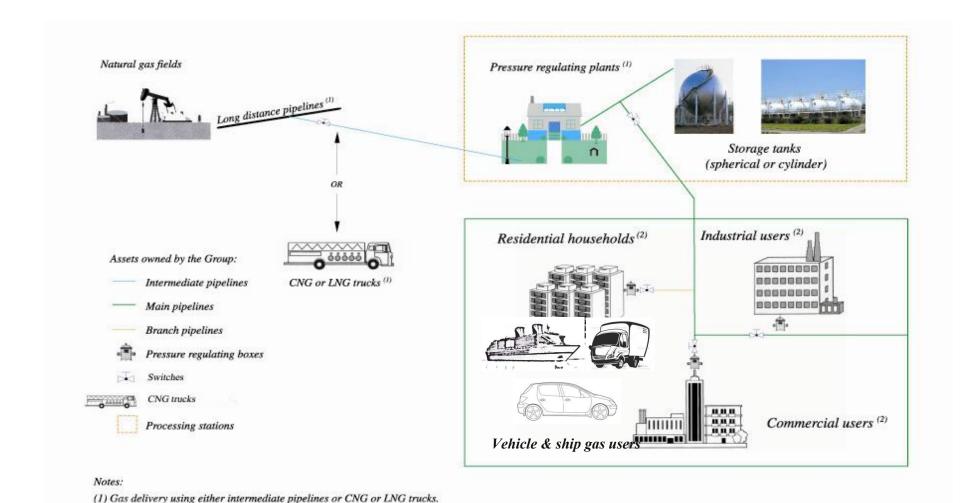
- Capex are invested by stages depending on the number of customers and their energy consumption scale
- Our projects are mostly industrial parks with existing customers, once the energy stations completed, energy sales can be generated
- Payback period: 7-8 years

### 3. Low Risk

- Diversified customer base in industrial parks helps reduce cyclical risks of certain industry
- Sign minimum energy offtake volume and establish automatic passthrough mechanism with customers
- Market-oriented business model with low regulatory risk



# **Gas Delivery Process**

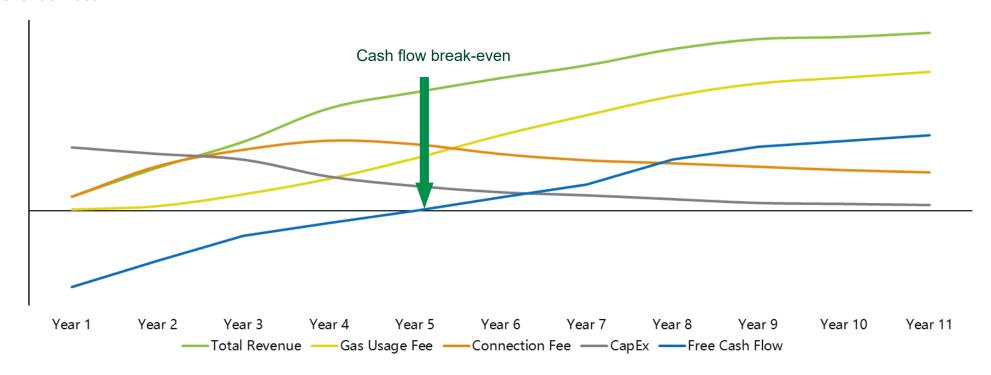




(2) Customers' pipelines and metres which are not owned by the Group are within the customers' premises and are not highlighted in this diagram.

# Simplified Model for a Typical City-gas Project

### Revenue/Cost



- Connection fee dominates in early years when the project companies are signing up new customers
- Gas usage increases as projects mature, becoming the major source of recurring income
- ➤ Prior to the completion of the whole pipeline network in cities, revenue will be generated as soon as gas supply becomes available in certain districts. Each connection contract normally takes 6–12 months to complete
- In general, gas projects would generate positive free cash flow after 5 years of operation



# **Latest Benchmark City-gate Price**

Province	From 25 May 2018	From 1 April 2019	Province	From 25 May 2018	From 1 April 2019
Unit: RMB/m³ (Incl.	VAT)		Henan	1.89	1.87
Beijing	1.88	1.86	Hubei	1.84	1.82
Tianjin	1.88	1.86	Hunan	1.84	1.82
Hebei	1.86	1.84	Guangdong	2.06	2.04
Shanxi	1.79	1.77	Guangxi	1.89	1.87
Inner Mongolia	1.23	1.22	Hainan	1.53	1.52
Liaoning	1.86	1.84	Chongqing	1.53	1.52
Jilin	1.65	1.64	Sichuan	1.54	1.53
Heilongjiang	1.65	1.64	Guizhou	1.60	1.59
Shanghai	2.06	2.04	Yunnan	1.60	1.59
Jiangsu	2.04	2.02	Shaanxi	1.23	1.22
Zhejiang	2.05	2.03	Gansu	1.32	1.31
Anhui	1.97	1.95	Ningxia	1.40	1.39
Jiangxi	1.84	1.82	Qinghai	1.16	1.15
Shandong	1.86	1.84	Xinjiang	1.04	1.03

Source: NDRC



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