

(Incorporated in Bermuda with limited liability and registered by way of continuation in the Cayman Islands)
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30 April 2024

Dear Shareholders,

Crystal International Group Limited (the "Company")

– Notice of Publication of Annual Report, Circular, Notice and Form of Proxy for the Annual General Meeting (collectively, the "Current Corporate Communications") and Sustainability Report 2023

The English and Chinese versions of the Current Corporate Communications and the Sustainability Report 2023 of the Company are available on the website of the Company at www.crystalgroup.com and the website of the HKEXnews at www.hkexnews.hk (the "Websites"). If you have selected to receive the Company's corporate communications (the "Corporate Communications")^(Note 1) in printed form, enclosed is (or are) the Current Corporate Communication(s) in your selected language. If you have any difficulty in receiving or gaining access to the Current Corporate Communications posted on the website of the Company for any reason, the Company will promptly upon request send the printed form of the Current Corporate Communications to you free of charge. Please write to the Company's Hong Kong share registrar, Computershare Hong Kong Investor Services Limited (the "Share Registrar") at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email to e-communication@crystalgroup.com. You may at any time to change your choice of language and means of receiving all future Corporate Communications by giving reasonable notice in writing to the Share Registrar at the above address by post or by email to e-communication@crystalgroup.com.

The Sustainability Report 2023 of the Company is published in the electronic form only and is available on the Websites. If you wish to receive a printed copy of the Sustainability Report 2023, you may submit your request to the Share Registrar by post at the above address or by email to e-communication@crystalgroup.com.

Arrangement for Corporate Communications and Actionable Corporate Communications

Pursuant to Rule 2.07A of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Listing Rules"), the Company has adopted further arrangements for electronic dissemination of Corporate Communications. Both the English and Chinese versions of all future Corporate Communications will continue to be available electronically on the Websites, in place of printed copies. As required by the Listing Rules, the Company will send the actionable corporate communications (the "Actionable Corporate Communications")^(Note 2) to each shareholder individually by post. Email notifications regarding Actionable Corporate Communications will be sent to shareholders whose email addresses have been provided.

Shareholders may register for "News Alerts" service in the Market Data section of Hong Kong Exchanges and Clearing Limited's website to receive instant notification of the Company's publication of Corporate Communications on the website of HKEXnews.

Solicitation of Electronic Contact Details

To ensure timely receipt of the latest Corporate Communications (other than Actionable Corporate Communications) by email, please provide your email address by scanning your personalised QR code printed on the enclosed reply form (the "Reply Form"). Alternatively, you may sign and return the Reply Form to the Share Registrar. With your email address being provided to the Share Registrar, you will receive email notifications for publication of all future Corporate Communications (including those for Actionable Corporate Communications) on the Websites.

If the Company does not receive a functional email address or any response in writing indicating any objection from you, you will receive by post the notification letters for all future Corporate Communications and all future Actionable Corporate Communications in printed forms at your address as appearing in the Company's register of members maintained by the Share Registrar until such time when you have provided a functional email address to the Share Registrar for receiving the same.

If you wish to receive the printed form of future Corporate Communications or if you would like to change your choice of languages or means of receipt of the Company's Corporate Communications, please complete the enclosed Reply Form and sign and return it to the Company's Share Registrar, by using the mailing label at the bottom of the Reply Form (no postage is necessary if posted in Hong Kong; otherwise, please affix an appropriate stamp); or sending an email to e-communication@crystalgroup.com specifying your name and address for the request. The Reply Form may also be downloaded from the Websites. Please note that such request will cease to be valid after one year, or such shorter period if the original request is revoked in writing by you, or superseded by a subsequent written request by you, prior to the expiry date of the original request.

Should you have any queries relating to any of the above matters, please call the Share Registrar's telephone hotline at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. Monday to Friday, excluding public holidays.

By Order of the Board
Crystal International Group Limited
LO Lok Fung Kenneth
Chairman

Note 1: "Corporate Communications" refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to, (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) notices of meetings; (d) listing documents; (e) circulars; and (f) proxy forms.

Note 2: "Actionable Corporate Communications" mean any corporate communications that seek instructions from issuer's securities holders on how they wish to exercise their rights or make an election as the issuer's securities holder.

* For identification purposes only

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REPLY FORM 回條

To: Computershare Hong Kong Investor Services Limited (the "Share Registrar") 17M Floor, Hopewell Centre 183 Queen's Road East, Wanchai, Hong Kong
致: 香港中央證券登記有限公司 ("股份過戶處") 香港灣仔皇后大道東 183 號 合和中心 17M 樓

(Please choose ONLY ONE of the options below) (請從以下選項中只選擇其中一項)

Personalized QR Code 專屬二維碼

Option 1: Provide your email address for receipt of future Corporate Communications# of the Company via electronic dissemination by scanning your personalised QR code. (Note 4)

選項 1: 掃描閣下專屬二維碼(附註4)提供閣下之電子郵件地址, 以接收本公司通過電子方式發布的未來公司通訊#

You are NOT required to return this Reply Form if you choose Option 1. 如選擇了選項 1, 閣下無須交回本回條。

Option 2: I/we hereby provide my/our email address in writing for receipt of future Corporate Communications# of the following listed company (the "Company") via electronic dissemination. (Notes 1 & 4)

選項 2: 本人/吾等現以書面提供本人/吾等之電子郵件地址, 以確保收到以下上市公司 ("本公司") 通過電子方式發布(附註1及4)的未來公司通訊#

Name of Securities holder(s) 證券持有人姓名:

Name of the listed company 上市公司名稱:

Crystal International Group Limited 晶苑國際集團有限公司*

Email address 電郵地址: (Note 3 / 附註3)

Grid of 25 small boxes for email address input

Option 3: I/we hereby request for receipt of Corporate Communications# in printed form and noted that this instruction is valid only for one year starting from the receipt date of instruction. (Note 5) (Please mark only ONE "✓" in the below box if applicable)

選項 3: 本人/吾等現要求收取公司通訊#印刷版, 並已知悉本指示由收取指示日期起計一年內有效。(附註5) (如適用, 請在以下其中一個方格內劃上 "✓" 號)

English Version 英文版本 Chinese Version 中文版本 English and Chinese Version 英文及中文版本

Signature(s): (Note 1) 簽名: (附註1)

Contact number: 聯絡電話號碼:

Date: 日期:

Notes 附註:

- 1. Please complete all your details clearly. If your shares are held in joint names, all of the joint shareholders should jointly sign this Reply Form in order to be valid.
2. Any Reply Form with no signature or otherwise incorrectly completed will be void.
3. If the Company does not receive a functional email address in your reply, you will be unable to receive notifications regarding the publication of Corporate Communications# by email.
4. If you provide more than one email address by QR code, email, reply form and/or other means, only the latest one email address provided will be registered.
5. If you mark "✓" in the box in Option 3, no email address will be registered and only Corporate Communications# in printed form will be received.
6. For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form.

* For identification purposes only 僅供識別

Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form. 除非另有註明, 公司通訊#指本公司已發出或將予發出以供其任何證券的持有人參照或採取行動的任何文件, 其中包括但不限於年報、中期報告、會議通告、通告及代表委任表格。

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

- (i) "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").
(ii) Your Personal Data provided in this Reply Form will be used in connection with, including but not limited to, the Company's electronic dissemination of Corporate Communications# and to liaise with you on other matters relating to your holdings in the Company.
(iii) Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.
(iv) You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO.

Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼: 37 Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us. No postage is necessary if posted in Hong Kong.

當閣下寄回此回條時, 請將郵寄標籤剪貼於信封上。如在本港投寄, 閣下無需支付郵費或貼上郵票。