



晶苑國際集團有限公司*
CRYSTAL INTERNATIONAL GROUP LIMITED

(Incorporated in Bermuda with limited liability and
registered by way of continuation in the Cayman Islands)

(Stock code: 2232)

24 September 2021

Dear Shareholders,

Election of Means of Receipt and Language of Corporate Communications

Pursuant to Rules 2.07A and 2.07B of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the articles of association of Crystal International Group Limited (“**the Company**”), the Company is writing to seek your election regarding the means of receipt and the language of all future corporate communications (the “**Corporate Communications**”) of the Company. The Corporate Communications include but are not limited to the Company’s (a) directors’ report, its annual accounts together with a copy of the auditors’ report and, where applicable, its summary financial report; (b) interim report and, where applicable, its summary interim report; (c) notice of meeting; (d) listing document; (e) circular; and (f) proxy form.

You may choose one of the options set out below:

- (1) to read all future Corporate Communications published on the website of the Company at www.crystalgroup.com (the “**Website Version**”) instead of receiving printed copies, and to receive a written notification either by post or by email of the publication of the relevant Corporate Communications on the website of the Company; or
- (2) to receive the printed English version of all future Corporate Communications only; or
- (3) to receive the printed Chinese version of all future Corporate Communications only; or
- (4) to receive both printed English and Chinese versions of all future Corporate Communications.

In support of environmental protection and for the purposes of reducing carbon emission and saving printing and mailing costs, the Company recommends you to select the Website Version. To make your election, please complete the reply form enclosed with this letter and return it to the Company c/o Computershare Hong Kong Investor Services Limited (the “**Hong Kong Share Registrar and Transfer Office**”), at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wanchai, Hong Kong. If you post your reply in Hong Kong, you may use the freepost mailing label and need not affix a stamp when returning. Otherwise, please affix an appropriate stamp. You may also send an email with a scanned copy of the reply form to e-communication@crystalgroup.com.

If the Company does not receive the enclosed reply form duly completed and signed by you or does not receive a response indicating an objection from you on or before 22 October 2021, you will be deemed to have consented to receive the Website Version of all future Corporate Communications, and a written notification of the publication of the Corporate Communications on the website of the Company will be sent to you.

You have the right, at any time, to change your elected means of receipt and choice of language of the Corporate Communications by providing reasonable prior notice in writing to the Company c/o the Hong Kong Share Registrar and Transfer Office or by sending an e-mail to e-communication@crystalgroup.com. If for any reason you have difficulty in receiving or gaining access to the Website Version of the Corporate Communications, the Company will, upon your request in writing or by e-mail, promptly send the printed version(s) of the Corporate Communications to you free of charge.

Please note that (a) the printed versions of the Corporate Communications in English and Chinese will be available from the Company or the Hong Kong Share Registrar and Transfer Office upon request, and (b) the same will be available on the website of the Company at www.crystalgroup.com and on the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk.

Should you have any queries in relation to this letter, please call the telephone hotline of the Hong Kong Share Registrar and Transfer Office at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. from Monday to Friday, excluding Hong Kong public holidays

By Order of the Board
Crystal International Group Limited
LO Lok Fung Kenneth
Chairman

* For identification purposes only