

# Convenience Retail Asia Limited 2010 Annual Results

9 March 2011



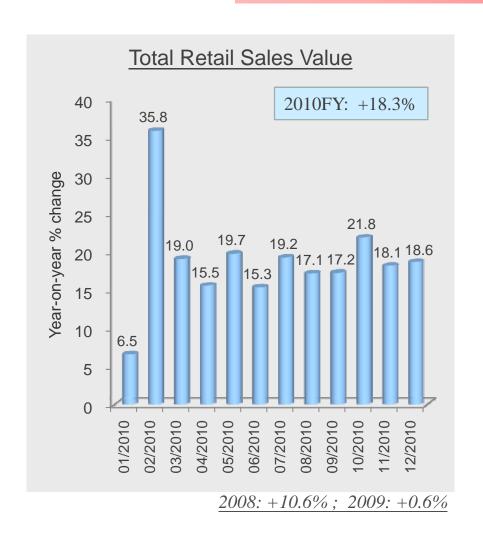
- Overall Hong Kong & Guangzhou Retail Markets
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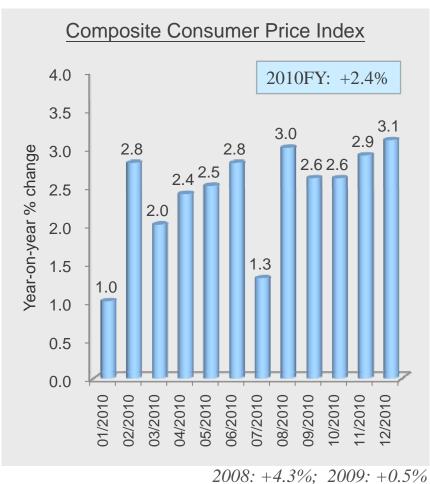


#### Hong Kong & Guangzhou Retail Markets



#### **Hong Kong Retail Market**





Source: Census and Statistics Department, HKSAR



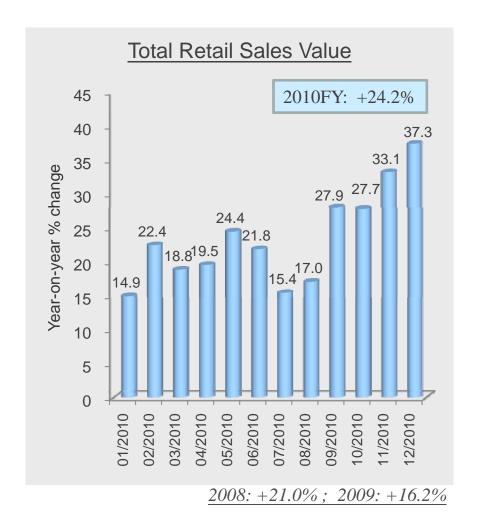
#### **Hong Kong Retail Market**

|   | <b>Retail Value</b> (2010 vs. 2009) | Retail Volume<br>(2010 vs. 2009) |
|---|-------------------------------------|----------------------------------|
| All retail outlets                              | +18.3%                              | +15.5%                           |
| Other consumer durable goods                    | 41.3%                               | 49.8%                            |
| Motor Vehicles and parts                        | 40.4%                               | 36.8%                            |
| Jewellery, watches & clocks, and valuable gifts | 36.1%                               | 26.0%                            |
| Electrical goods & photographic equipment       | 22.1%                               | 28.6%                            |
| Alcoholic drinks & tobacco                      | 21.1%                               | 16.7%                            |
| Supermarkets                                    | 5.6%                                | +3.5%                            |

Source: Census and Statistics Department, HKSAR



#### **Guangzhou Retail Market**





Source: Bureau of Statistics, Guangzhou



#### 2010 Key Highlight



## 2010Q4 Key Highlight Hong Kong Market

- Strong overall retail sales growth
  - Increase in PRC visitors
  - Local consumers sentiment to spend
  - > Inflation
- Customers willing to accept reasonable price increase
- Raw material costs up 8.3% vs. 2009
- Rental and labour cost all increasing at the same time
- Both Circle K and Saint Honore experienced healthy sales growth



### New Products & Creative Promotions - Circle K















### **New Products & Creative Promotions - Saint Honore**

















### 2010Q4 Key Highlight Southern China Market

- Very strong increase in overall retail sales:
  - Government, policies to promote consumption
  - Strong consumer sentiment to spend
  - > Inflation
- High inflation and resulting price increase
- Overall Circle K sales was satisfactory although affected by pre-Asian Game and persistent cold weather
- Successful refinement of store models, as well as lowering store expenses and capex
- Saint Honore recorded strong growth in sales and gross margin



#### 2010 Financial Results Highlight

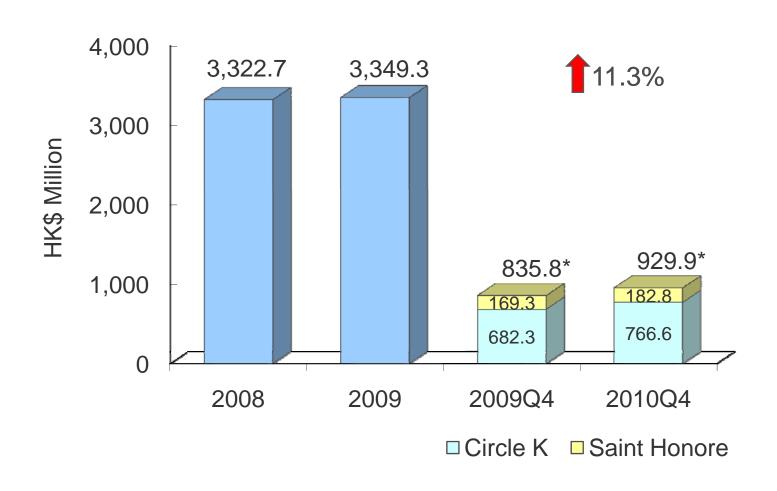


### **2010 Financial Results Highlight Number of Stores**

|                          | End of 2009 | Opened | Transfer from/(to) | Closed | End of 2010 |
|--------------------------|-------------|--------|--------------------|--------|-------------|
| Circle K Hong Kong       | 299         | 26     | -                  | (7)    | 318         |
| Circle K Southern China  | 62          | 9      | -                  | (8)    | 63          |
| - Guangzhou (owned)      | 57          | 9      | (3)                | (7)    | 56          |
| - Guangzhou (franchised) | 4           | -      | 3                  | (1)    | 6           |
| - Shenzhen               | 1           | -      | -                  | -      | 1           |
| Circle K Macau (J.V.)    | 19          | 4      | -                  | (2)    | 21          |
| Circle K Zhuhai (J.V.)   | 12          | 1      | -                  | (1)    | 12          |
| Saint Honore Group       | 101         | 14     | -                  | (3)    | 112         |
| CRA Group Total          | 493         | 54     | -                  | (21)   | 526         |



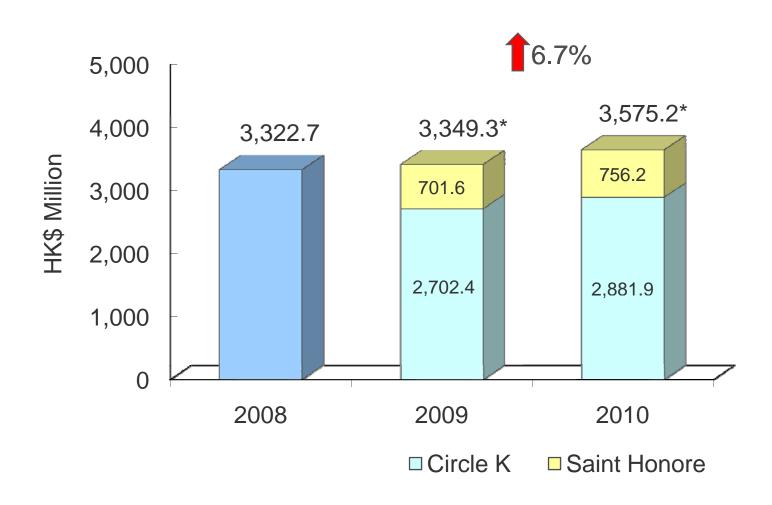
### **2010 Financial Results Highlight Group Turnover – 4<sup>th</sup> Quarter**



<sup>\*</sup> Less inter-group sales: HK\$15.8M in 2009Q4 and HK\$19.5M in 2010Q4



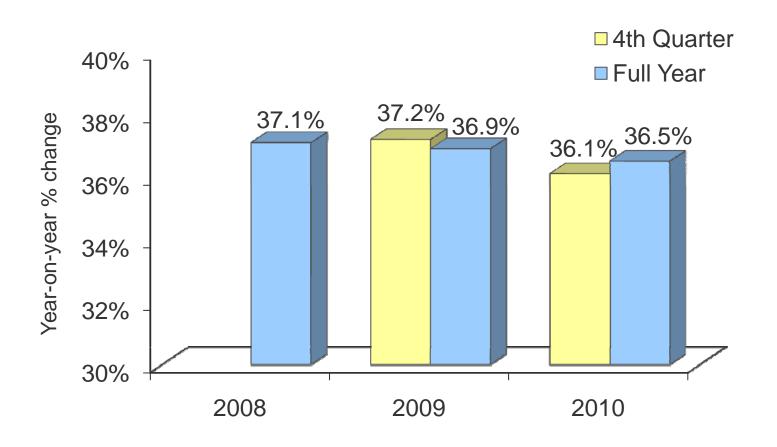
## 2010 Financial Results Highlight Group Turnover – Full Year



<sup>\*</sup> Less inter-group sales: HK\$54.7M in 2009 and HK\$62.9M in 2010



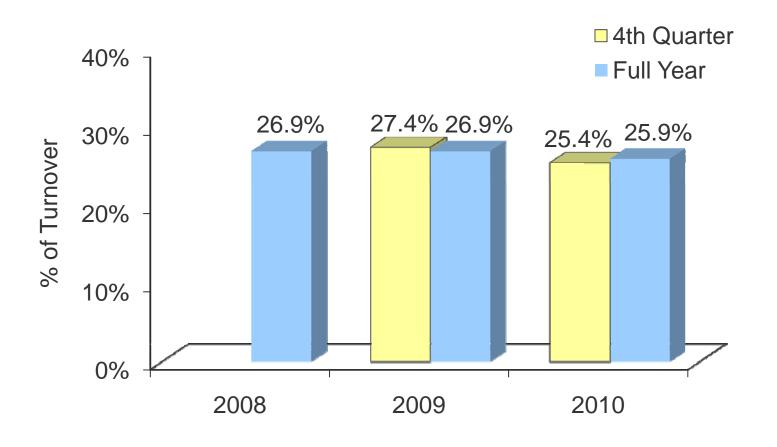
## 2010 Financial Results Highlight Gross Margin & Other Income



<sup>\*</sup> Excluding interest income

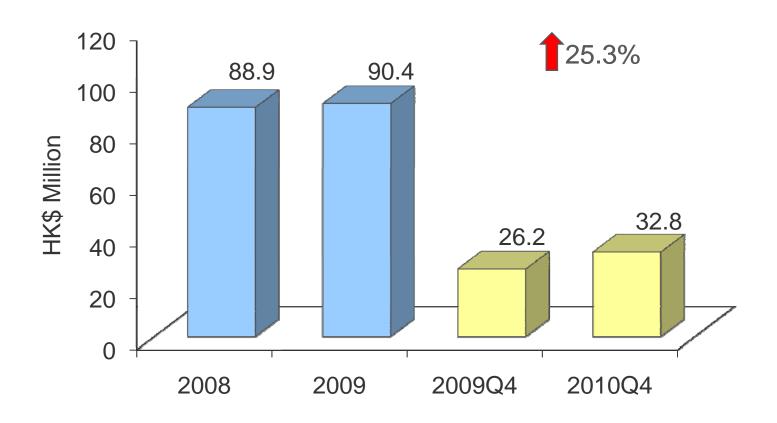


## **2010 Financial Results Highlight Store Operating Expenses**



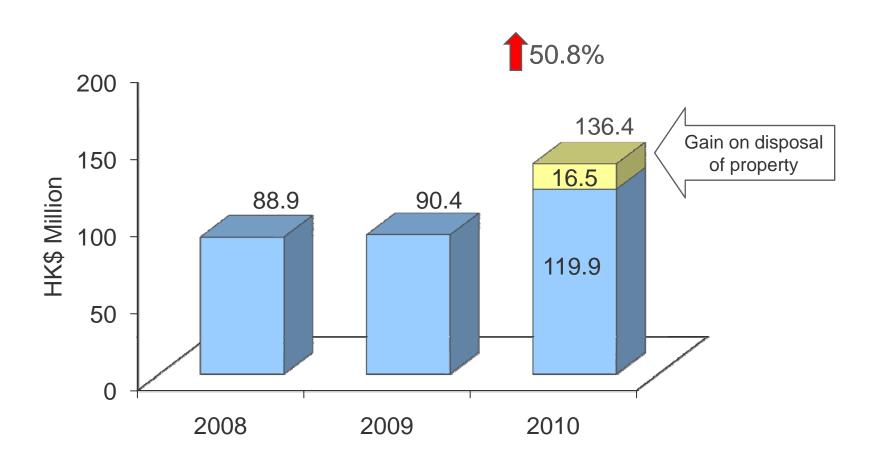


## 2010 Financial Results Highlight Group Net Profit – 4<sup>th</sup> Quarter





## 2010 Financial Results Highlight Group Net Profit – Full Year



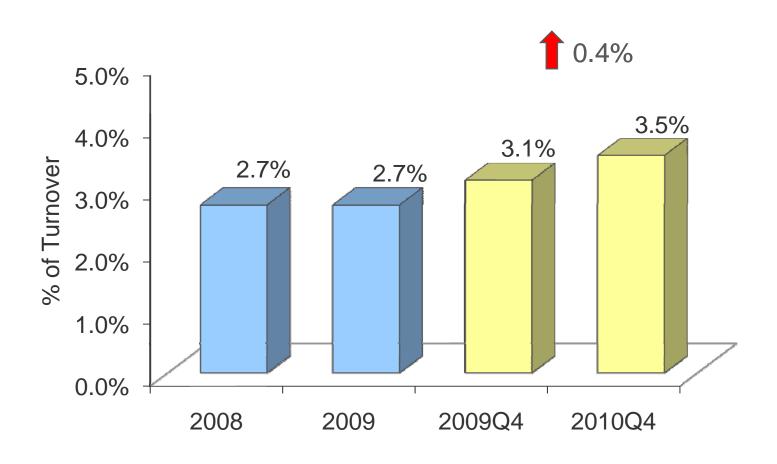


## 2010 Financial Results Highlight Net Profit By Market

| (HK\$ Million)               | 4 <sup>th</sup> Quarter |       | Full Year |        |  |
|------------------------------|-------------------------|-------|-----------|--------|--|
|                              | 2009                    | 2010  | 2009      | 2010   |  |
| Hong Kong & Macau<br>Markets | 44.1                    | 37.3  | 134.1     | 158.9  |  |
| China Market                 | (17.9)                  | (4.5) | (43.7)    | (22.5) |  |
| CRA Group Total              | 26.2                    | 32.8  | 90.4      | 136.4  |  |

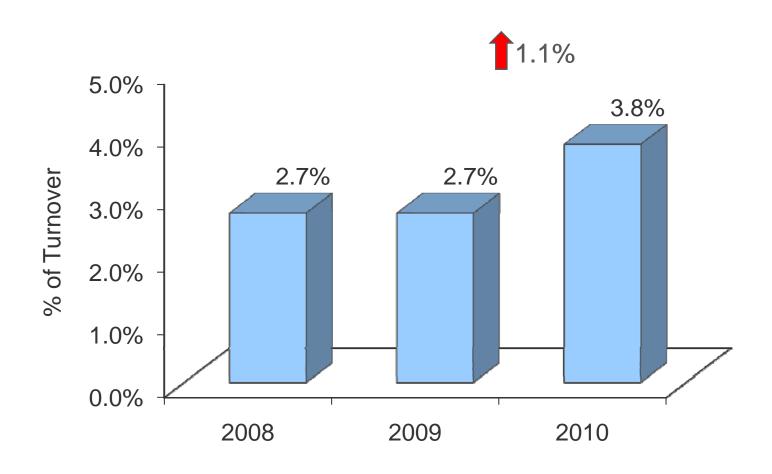


#### 2010 Financial Results Highlight Net Profit as % of Turnover – 4<sup>th</sup> Qtr



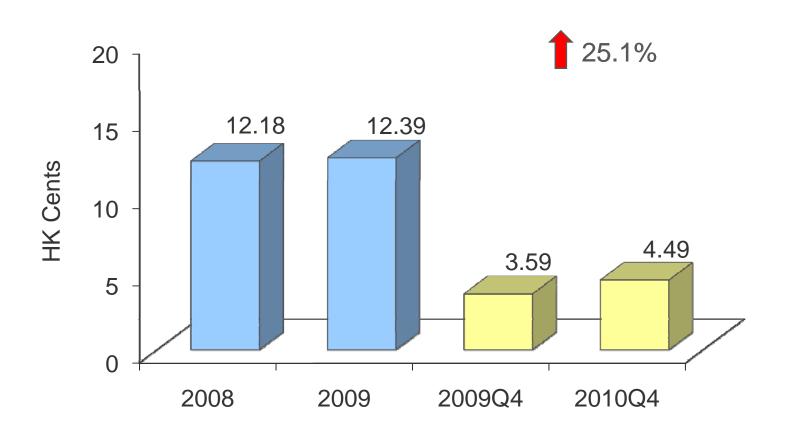


#### 2010 Financial Results Highlight Net Profit as % of Turnover – Full Year



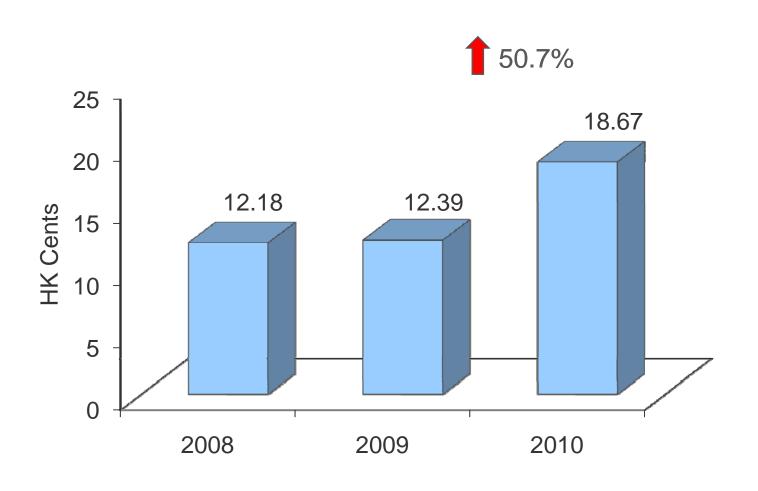


### 2010 Financial Results Highlight Basic Earnings Per Share – 4<sup>th</sup> Qtr





#### 2010 Financial Results Highlight Basic Earnings Per Share – Full Year





## **2010 Financial Results Highlight 4<sup>th</sup> Quarter**

|                                     | 2009Q4 | 2010Q4 | Change |
|-------------------------------------|--------|--------|--------|
| Number of Stores                    | 493    | 526    | +33    |
| Group Turnover (HK\$M)              | 835.8  | 929.9  | +11.3% |
| Group Net Profit (HK\$M)            | 26.2   | 32.8   | +25.3% |
| Net Profit as % of Turnover         | 3.1%   | 3.5%   | +0.4%  |
| Basic Earnings Per Share (HK Cents) | 3.59   | 4.49   | +25.1% |



### **2010 Financial Results Highlight Full Year**

|                                     | 2009    | 2010    | Change |
|-------------------------------------|---------|---------|--------|
| Number of Stores                    | 493     | 526     | +33    |
| Group Turnover (HK\$M)              | 3,349.3 | 3,575.2 | +6.7%  |
| Group Net Profit (HK\$M)            | 90.4    | 136.4   | +50.8% |
| Net Profit as % of Turnover         | 2.7%    | 3.8%    | +1.1%  |
| Basic Earnings Per Share (HK Cents) | 12.39   | 18.67   | +50.7% |
| Total Dividend Per Share (HK Cents) | 7.7     | 12.8    | +66.2% |
| - Interim Dividend (HK Cents)       | 1.7     | 1.9     | +0.2   |
| - Special Dividend (HK Cents)       | _       | 2.4     | +2.4   |
| - Final Dividend (HK Cents)         | 6.0     | 8.5     | +2.5   |



#### Retail Asia 2010 Achievements

#### Hong Kong Retail Management Association



- 2010 Service Retailer –Convenience StoresCategory
- 2010 Service & Courtesy
   Award Junior Frontline
   Level (Supermarkets /
   CVS Category)





2010 Service & Courtesy
 Award – Supervisory Level
 (Food Shop Category)





#### Retail Asia 2010 Achievements



300th Store Celebration



25th Anniversary Celebration



Hong Kong Trade Development
Council

Best Licensed Premium
Promotion of the 7th Premier
Asian Licensing Award



**Employees Retraining Board** 

Manpower Developer 1st







#### 2011 Update & Outlook



#### Retail Asia 2011 Update & Outlook

- It is the "inflation" year raw material, rental, labour cost and other operating expenses all going up
- Consumers are more willing to accept reasonable price increase
- \$10 increase in cigarette tax is expected to affect sales in coming months
- Minimum wages effective 1 May 2011
- All business units need to re-invent the business models as well as improve effectiveness of running the business
- Despite challenges, the Group is well prepared and optimistic about 2011
- Application for the transfer of the listing of CRA shares to the Main Board



## 2011 – 2013 Business Plan Guiding Strategy

Strong **∞**ŏ Differentiation, Irrelevant Re-invent Business Yes More Competitive, Innovation Store Models Profitable & Growing Business **Expect Lower** No Won't Results Survive No Yes

Continuous Improvement



#### Retail Asia Re-invention of Business Models







Circle K

Saint Honore

#### Convenience Retail Asia To Summarize

- Despite operating challenges, 2010 turned out to be the best year ever:
  - Record sales
  - Record net profit
  - Record profit growth
  - Gain in brand equity
  - People development and serving culture
- After restructuring in 2009, Circle K Southern China back on track
- 2011 is expected to be a more challenging year due to:
  - Raw material cost, rental, labour and utility expenses all going up
  - Increase in cigarette tax
  - Minimum wages
- The Group and all business units are well prepared
- Focus on executing the business plan
- Switching to Main Board



#### **Thank You!**