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CONVENIENCE RETAIL ASIA LIMITED

利亞零售有限公司

(Incorporated in the Cayman Islands with limited liability)

(Stock Code: 00831)

VOLUNTARY ANNOUNCEMENT UPDATE ON INFORMATION SECURITY INCIDENT

Further to the announcement of Convenience Retail Asia Limited (the "Company") dated 21 September 2025 regarding the information security incident, the board of directors (the "Board") of the Company wishes to provide an update on the incident.

Based on the information from the investigation conducted by the independent forensic consulting firm, there is no indication of data exfiltration, including personal information.

Since the incident, the Company has implemented appropriate security measures to strengthen our systems and network. These enhancements were guided by professional advice and supported by a thorough risk assessment conducted by our internal IT team.

In line with our commitment to transparency and protection of the interests of our shareholders and stakeholders, the Company notified the Office of the Privacy Commissioner for Personal Data in Hong Kong on 26 September 2025 regarding the incident. The Company will continue to monitor the situation closely and fully cooperate with the relevant authorities and take all necessary steps to mitigate any potential impact.

Shareholders and potential investors are cautioned to exercise caution when dealing in the securities of the Company.

On behalf of the Board
Convenience Retail Asia Limited
Michael TANG Tsz Kin
*Executive Director
& Chief Executive Officer*

Hong Kong, 8 October 2025

As at the date of this announcement, Executive Directors of the Company are Mr Terence Fung Yue Ming and Mr Michael Tang Tsz Kin; Non-executive Directors are Dr William Fung Kwok Lun, Mr Richard Yeung Lap Bun, Ms Sabrina Fung Wing Yee and Ms Tiffany Daisy Lee Pei Ming; Independent Non-executive Directors are Mr Anthony Lo Kai Yiu, Dr Sarah Mary Liao Sau Tung and Mr Terrence Tsang Diao-Long.