

## APPENDIX 1: ENVIRONMENTAL AND SOCIAL PERFORMANCE INDICATORS

Environmental KPIs <sup>(1)</sup>	Unit	Ports and Related Services			Retail <sup>(2)</sup>			
		2023	2024	2025	2023	2024	2025	
<b>GHG emissions</b>								
Total scope 1 + 2 GHG emissions (location-based)	tonne CO <sub>2</sub> e	661,573	675,535	<b>669,977</b>	599,161	550,159	<b>522,546</b>	
Total scope 1 + 2 GHG emissions (market-based)	tonne CO <sub>2</sub> e	593,031	599,125	<b>580,315</b>	484,827	138,007	<b>133,644</b>	
Scope 1 GHG emissions	tonne CO <sub>2</sub> e	363,356	365,334	<b>356,545</b>	116,984	87,581	<b>101,164</b>	
Scope 2 GHG emissions (location-based)	tonne CO <sub>2</sub> e	298,217	310,201	<b>313,432</b>	482,178	462,578	<b>421,382</b>	
Scope 2 GHG emissions (market-based)	tonne CO <sub>2</sub> e	229,675	233,791	<b>223,770</b>	367,844	50,426	<b>32,480</b>	
Total scope 1 + 2 GHG emissions (location-based) intensity	tonne CO <sub>2</sub> e/revenue HK\$'000	0.016	0.015	<b>0.014</b>	0.004	0.004	<b>0.004</b>	
Total scope 1 + 2 GHG emissions (market-based) intensity	tonne CO <sub>2</sub> e/revenue HK\$'000	0.014	0.013	<b>0.012</b>	0.004	0.001	<b>0.001</b>	
Scope 1 GHG emissions intensity	tonne CO <sub>2</sub> e/revenue HK\$'000	0.009	0.008	<b>0.007</b>	0.001	0.001	<b>0.001</b>	
Scope 2 GHG emissions (location-based) intensity	tonne CO <sub>2</sub> e/revenue HK\$'000	0.007	0.007	<b>0.006</b>	0.004	0.003	<b>0.003</b>	
Scope 2 GHG emissions (market-based) intensity	tonne CO <sub>2</sub> e/revenue HK\$'000	0.006	0.005	<b>0.005</b>	0.003	0.000	<b>0.000</b>	
Scope 3 GHG emissions <sup>(6)</sup>	tonne CO <sub>2</sub> e	781,610	792,130	<b>855,848</b>	9,884,634	7,409,330	<b>8,432,549<sup>(4)</sup></b>	
Category 1 - Purchased goods and services	tonne CO <sub>2</sub> e	376,532	359,144	<b>377,669</b>	1,877,086	4,925,475	<b>5,842,959</b>	
Category 2 - Capital goods	tonne CO <sub>2</sub> e	38,889	40,476	<b>84,469</b>	15,057	4,763	<b>31,011</b>	
Category 3 - Fuel- and energy-related activities	tonne CO <sub>2</sub> e	195,342	219,492	<b>223,790</b>	117,264	48,806	<b>115,448</b>	
Category 11 - Use of sold products	tonne CO <sub>2</sub> e	0	0	<b>0</b>	5,265,985	447,601	<b>394,520<sup>(5)</sup></b>	
Category 12 - End-of-Life Treatment of Sold Products	tonne CO <sub>2</sub> e	0	0	<b>0</b>	295,132	706,827	<b>712,383</b>	
Category 15 - Investments	tonne CO <sub>2</sub> e	115,704	119,786	<b>116,801</b>	846,854	676,216	<b>807,698</b>	
Other Scope 3 Categories	tonne CO <sub>2</sub> e	55,143	53,232	<b>53,119</b>	1,467,256	599,642	<b>528,532</b>	

	Infrastructure			Telecommunications <sup>(B)</sup>			Total		
	2023	2024	2025	2023	2024	2025	2023	2024	2025
	8,210,274	7,796,646	<b>7,426,247</b>	638,107	538,623	<b>353,342</b>	10,109,115	9,560,964	<b>8,971,112</b>
	7,655,236	7,193,286	<b>6,844,395</b>	425,961	412,795	<b>282,879</b>	9,159,055	8,343,213	<b>7,841,233</b>
	7,038,127	6,552,043	<b>6,263,500</b>	18,307	17,609	<b>13,246</b>	7,536,773	7,022,566	<b>6,734,455</b>
	1,172,147	1,244,603	<b>1,162,747</b>	619,800	521,015	<b>339,096</b>	2,572,342	2,538,397	<b>2,236,657</b>
	617,109	641,243	<b>580,896</b>	407,654	395,187	<b>269,632</b>	1,622,282	1,320,646	<b>1,106,778</b>
	0.164	0.151	<b>0.134</b>	0.007	0.006	<b>0.005</b>	0.033	0.030	<b>0.028</b>
	0.153	0.140	<b>0.124</b>	0.005	0.005	<b>0.004</b>	0.029	0.026	<b>0.024</b>
	0.141	0.127	<b>0.113</b>	0.000	0.000	<b>0.000</b>	0.024	0.022	<b>0.021</b>
	0.023	0.024	<b>0.021</b>	0.007	0.006	<b>0.005</b>	0.008	0.008	<b>0.007</b>
	0.012	0.012	<b>0.010</b>	0.005	0.005	<b>0.004</b>	0.005	0.004	<b>0.003</b>
	1,327,805	1,594,392	<b>1,548,649</b>	1,298,002	1,224,109	<b>854,920</b>	13,292,051	11,019,961	<b>11,691,966</b>
	414,347	476,334	<b>420,710</b>	672,394	668,189	<b>435,715</b>	3,340,359	6,429,142	<b>7,077,053</b>
	136,066	171,350	<b>159,828</b>	305,179	262,266	<b>198,931</b>	495,191	478,855	<b>474,239</b>
	339,091	447,791	<b>447,359</b>	130,409	114,944	<b>84,111</b>	782,106	831,033	<b>870,708</b>
	0	19,974	<b>35,299</b>	80,737	84,445	<b>51,817</b>	5,346,722	552,020	<b>481,636</b>
	134	73	<b>135</b>	1,525	1,082	<b>720</b>	296,790	707,982	<b>713,238</b>
	0	0	<b>0</b>	43,809	43,930	<b>44,652</b>	1,006,367	839,932	<b>969,151</b>
	438,167	478,870	<b>485,317</b>	63,949	49,253	<b>38,974</b>	2,024,515	1,180,997	<b>1,105,942</b>

Environmental KPIs <sup>(1)</sup>	Unit	Ports and Related Services			Retail <sup>(2)</sup>			
		2023	2024	2025	2023	2024	2025	
<b>Use of energy</b>								
Total energy consumption	kWh'000	2,217,998	2,358,860	<b>2,290,777</b>	1,192,691	1,099,298	<b>1,128,200</b>	
Total direct energy consumption	kWh'000	1,495,380	1,557,454	<b>1,478,880</b>	343,301	281,028	<b>301,154</b>	
Gasoline/Petrol	kWh'000	8,063	7,729	<b>7,791</b>	453	441	<b>2,557<sup>(7)</sup></b>	
Diesel	kWh'000	1,368,692	1,417,698	<b>1,333,126</b>	264,954	210,859	<b>230,618</b>	
Natural gas	kWh'000	49,640	59,637	<b>70,634</b>	57,500	52,099	<b>43,462</b>	
Towngas	kWh'000	0	0	<b>0</b>	16,357	13,993	<b>17,033<sup>(9)</sup></b>	
Gas (exclude towngas and natural gas)	kWh'000	7,192	7,443	<b>7,192</b>	2,074	2,273	<b>2,052</b>	
Other fuels	kWh'000	59,664	59,418	<b>53,623</b>	0	0	<b>0</b>	
Geothermal	kWh'000	0	0	<b>0</b>	0	0	<b>0</b>	
Wind	kWh'000	0	0	<b>0</b>	0	0	<b>0</b>	
Solar	kWh'000	2,128	5,529	<b>6,514</b>	962	1,364	<b>5,431</b>	
Hydro	kWh'000	0	0	<b>0</b>	0	0	<b>0</b>	
Biomass	kWh'000	0	0	<b>0</b>	0	0	<b>0</b>	
Other renewables	kWh'000	0	0	<b>0</b>	0	0	<b>0</b>	
Sale of energy	kWh'000	0	0	<b>0</b>	0	0	<b>0</b>	
Total indirect energy consumption	kWh'000	722,618	801,406	<b>811,897</b>	849,391	818,270	<b>827,046</b>	
Electricity	kWh'000	716,691	800,410	<b>810,892</b>	849,391	818,270	<b>827,046</b>	
Heating	kWh'000	927	995	<b>1,006</b>	0	0	<b>0</b>	

	Infrastructure			Telecommunications <sup>(3)</sup>			Total		
	2023	2024	2025	2023	2024	2025	2023	2024	2025
	19,053,390	19,438,825	<b>17,073,546</b>	2,088,836	2,113,281	<b>1,553,081</b>	24,552,915	25,010,263	<b>22,045,604</b>
	18,483,249	18,837,461	<b>16,478,777</b>	58,336	54,014	<b>44,378</b>	20,380,265	20,729,957	<b>18,303,189</b>
	46,598	49,306	<b>63,858<sup>(7)</sup></b>	6,120	9,436	<b>12,984</b>	61,234	66,912	<b>87,191</b>
	420,125	413,836	<b>411,487</b>	44,725	37,642	<b>26,012</b>	2,099,496	2,080,035	<b>2,001,244</b>
	10,483,957	11,156,761	<b>9,129,340<sup>(8)</sup></b>	6,621	5,758	<b>4,213</b>	10,597,719	11,274,254	<b>9,247,648</b>
	0	0	<b>0</b>	0	0	<b>0</b>	16,357	13,993	<b>17,033</b>
	1,073	1,034	<b>1,352</b>	0	0	<b>0</b>	10,339	10,751	<b>10,596</b>
	10,868,325	10,305,178	<b>10,039,547</b>	0	0	<b>0</b>	10,927,989	10,364,596	<b>10,093,170</b>
	0	0	<b>0</b>	0	0	<b>0</b>	0	0	<b>0</b>
	5,540	6,129	<b>8,219</b>	0	0	<b>0</b>	5,540	6,129	<b>8,219</b>
	2,586	3,173	<b>5,498</b>	870	1,178	<b>1,169</b>	6,547	11,244	<b>18,612</b>
	848	587	<b>206</b>	0	0	<b>0</b>	848	587	<b>206</b>
	4,084,719	3,950,905	<b>3,583,399</b>	0	0	<b>0</b>	4,084,719	3,950,905	<b>3,583,399</b>
	63,846	65,781	<b>64,648</b>	0	0	<b>0</b>	63,846	65,781	<b>64,648</b>
	7,494,368	7,115,229	<b>6,828,776</b>	0	0	<b>0</b>	7,494,368	7,115,229	<b>6,828,776</b>
	570,141	601,364	<b>594,769</b>	2,030,500	2,059,267	<b>1,508,703</b>	4,172,650	4,280,306	<b>3,742,415</b>
	568,435	599,542	<b>592,810</b>	2,024,149	2,056,067	<b>1,502,749<sup>(10)</sup></b>	4,163,665	4,274,289	<b>3,733,497</b>
	1,706	1,822	<b>1,959</b>	5,965	2,069	<b>3,741</b>	8,598	4,887	<b>6,705</b>

Environmental KPIs <sup>(1)</sup>	Unit	Ports and Related Services			Retail <sup>(2)</sup>			
		2023	2024	2025	2023	2024	2025	
Cooling	kWh'000	0	0	0	0	0	0	
Steam	kWh'000	0	0	0	0	0	0	
Renewable energy purchased	kWh'000	163,415	211,000	266,956	257,153	723,407	757,952	
% renewable energy purchased	%	23%	26%	33%	30%	88%	92%	
Total energy consumption intensity	kWh/revenue HK\$'000	54	52	47	9	8	8	
Total direct energy consumption intensity	kWh/revenue HK\$'000	36	35	31	3	2	2	
Total indirect energy consumption intensity	kWh/revenue HK\$'000	18	18	17	6	6	6	
<b>Air emissions</b>								
NO <sub>x</sub> emissions	tonne	1,682	1,706	1,597	354	278	305	
SO <sub>x</sub> emissions	tonne	4	4	4	0	0	0	
Particulate matter emissions	tonne	163	164	153	37	29	32	
<b>Waste produced</b>								
Total hazardous waste produced	tonne	3,300	3,034	3,059	1,920	1,178	954	
Total hazardous waste produced intensity	tonne/revenue HK\$'000	0.000	0.000	0.000	0.000	0.000	0.000	
Total non-hazardous waste produced	tonne	32,545	21,367	16,687	149,398	150,111	160,657	
Total non-hazardous waste produced intensity	tonne/revenue HK\$'000	0.001	0.000	0.000	0.001	0.001	0.001	
Total waste recycled	tonne	9,602	11,954	8,855	141,077	138,601	153,229	
Recycled material usage	tonne	0	0	0	4,080	3,524	3,524	

	Infrastructure			Telecommunications <sup>(3)</sup>			Total		
	2023	2024	2025	2023	2024	2025	2023	2024	2025
	0	0	0	386	1,131	2,214	386	1,131	2,214
	0	0	0	0	0	0	0	0	0
	174,671	179,348	177,610	762,162	1,211,543	885,249 <sup>(10)</sup>	1,357,401	2,325,297	2,087,767
	31%	30%	30%	38%	59%	59%	33%	54%	56%
	381	377	308	24	24	21	79	78	68
	370	366	298	1	1	1	66	65	56
	11	12	11	23	24	20	13	13	11
	8,199	8,554	7,196	47	40	27	10,282	10,578	9,125
	875	1,026	860	0	0	0	880	1,030	864
	256	280	245	2	2	1	458	475	430
	23,971	31,547	46,596 <sup>(11)</sup>	356	563	318	29,546	36,322	50,927
	0.000	0.001	0.001	0.000	0.000	0.000	0.000	0.000	0.000
	407,886	470,301	541,807 <sup>(12)</sup>	2,579	6,635	1,761	592,409	648,415	720,912
	0.008	0.009	0.010	0.000	0.000	0.000	0.002	0.002	0.002
	370,892	359,791	411,710	2,134	6,244	1,786	523,705	516,590	575,580
	1,576,556	1,409,435	1,653,764 <sup>(12)</sup>	0	0	0	1,580,636	1,412,959	1,657,288

Environmental KPIs <sup>(1)</sup>	Unit	Ports and Related Services			Retail <sup>(2)</sup>			
		2023	2024	2025	2023	2024	2025	
<b>Use of water</b>								
Total water consumption	'000 m <sup>3</sup>	1,350	1,337	<b>1,465</b>	1,571	2,006	<b>3,197</b>	
Total water withdrawal	'000 m <sup>3</sup>	1,350	1,337	<b>1,465</b>	1,571	2,006	<b>3,197</b>	
Surface water	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Groundwater	'000 m <sup>3</sup>	2	3	<b>2</b>	0	0	<b>0</b>	
Seawater	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Produced water	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Third-party water	'000 m <sup>3</sup>	1,348	1,334	<b>1,463</b>	1,571	2,006	<b>3,197</b>	
Other sources	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Total water discharged	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Surface water	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Groundwater	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Seawater	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Produced water	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Third-party water	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Other sources	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Water consumption intensity	m <sup>3</sup> /revenue HK\$'000	0.033	0.030	<b>0.030</b>	0.012	0.015	<b>0.022</b>	
Water withdrawal from areas with water stress	'000 m <sup>3</sup>	204	204	<b>226</b>	0	0	<b>0</b>	
Water withdrawal from freshwater sources	'000 m <sup>3</sup>	0	0	<b>0</b>	0	0	<b>0</b>	
Water recycled	'000 m <sup>3</sup>	3	5	<b>5</b>	0	0	<b>99</b>	

	Infrastructure			Telecommunications <sup>(3)</sup>			Total		
	2023	2024	2025	2023	2024	2025	2023	2024	2025
	107,228	78,319	<b>74,922</b>	80	7	<b>7</b>	110,229	81,669	<b>79,591</b>
	646,890	582,202	<b>555,616</b>	80	97	<b>96</b>	649,891	585,642	<b>560,374</b>
	265,584	229,010	<b>196,865<sup>(13)</sup></b>	18	25	<b>51</b>	265,602	229,035	<b>196,916</b>
	14,740	14,367	<b>14,288</b>	3	3	<b>6</b>	14,746	14,373	<b>14,296</b>
	362,053	334,081	<b>325,437</b>	0	0	<b>0</b>	362,053	334,081	<b>325,437</b>
	0	0	<b>0</b>	0	0	<b>0</b>	0	0	<b>0</b>
	4,066	4,349	<b>18,540</b>	59	68	<b>39</b>	7,043	7,757	<b>23,239</b>
	447	395	<b>486</b>	0	0	<b>0</b>	447	395	<b>486</b>
	539,662	503,883	<b>480,694</b>	0	89	<b>89</b>	539,662	502,972	<b>480,783</b>
	148,536	133,293	<b>124,430</b>	0	25	<b>51</b>	148,536	133,318	<b>124,481</b>
	0	0	<b>0</b>	0	0	<b>0</b>	0	0	<b>0</b>
	390,204	366,916	<b>353,272</b>	0	0	<b>0</b>	390,204	366,916	<b>353,272</b>
	0	0	<b>0</b>	0	0	<b>0</b>	0	0	<b>0</b>
	518	3,282	<b>2,564</b>	0	64	<b>38</b>	518	3,346	<b>2,602</b>
	404	392	<b>428</b>	0	0	<b>0</b>	404	392	<b>428</b>
	2,146	1,521	<b>1,353</b>	0.001	0.000	<b>0.000</b>	0.355	0.255	<b>0.245</b>
	0	0	<b>0</b>	0	0	<b>0</b>	204	204	<b>226</b>
	231,305	289,863	<b>184,266<sup>(14)</sup></b>	0	0	<b>0</b>	231,305	289,863	<b>184,266</b>
	130,337	171,229	<b>1,805<sup>(14)</sup></b>	0	0	<b>0</b>	130,340	171,234	<b>1,908</b>

Environmental KPIs <sup>(1)</sup>	Unit	Ports and Related Services			Retail <sup>(2)</sup>			
		2023	2024	2025	2023	2024	2025	
<b>Packaging material</b>								
Total packaging material used for finished products	tonne	0	0	<b>0</b>	121,310	124,169	<b>138,697</b>	
Plastic	tonne	0	0	<b>0</b>	32,223	30,327	<b>27,770</b>	
Paper	tonne	0	0	<b>0</b>	76,533	78,896	<b>92,405<sup>(15)</sup></b>	
Metal	tonne	0	0	<b>0</b>	6,638	8,392	<b>9,286</b>	
Glass	tonne	0	0	<b>0</b>	2,832	2,851	<b>3,341</b>	
Other packaging material	tonne	0	0	<b>0</b>	3,083	3,703	<b>5,895</b>	
Packaging material intensity	tonne / total products(a) or tonne / tonne of products(b)	N/A	N/A	<b>N/A</b>	0.083 <sup>a</sup>	0.081 <sup>a</sup>	<b>0.123<sup>a</sup></b>	

	Infrastructure			Telecommunications <sup>(B)</sup>			Total		
	2023	2024	2025	2023	2024	2025	2023	2024	2025
	2,193	1,943	<b>1,797</b>	484	543	<b>172</b>	123,986	126,656	<b>140,665</b>
	4	5	<b>5</b>	115	107	<b>29</b>	32,343	30,438	<b>27,804</b>
	2,189	1,938	<b>1,792</b>	362	431	<b>142</b>	79,085	81,265	<b>94,339</b>
	0	0	<b>0</b>	0	0	<b>0</b>	6,638	8,392	<b>9,286</b>
	0	0	<b>0</b>	0	0	<b>0</b>	2,832	2,851	<b>3,341</b>
	0	0	<b>0</b>	6	6	<b>1</b>	3,089	3,709	<b>5,895</b>
	0.863 <sup>b</sup>	0.821 <sup>b</sup>	<b>0.719<sup>b</sup></b>	0.006 <sup>a</sup>	0.007 <sup>a</sup>	<b>0.004<sup>a</sup></b>	N/A	N/A	<b>N/A</b>

Social KPIs <sup>(1)</sup>		Ports and Related Services			Retail		
		2023	2024	2025	2023	2024	2025
<b>Number of employees</b>							
Total		22,396	22,601	<b>22,584</b>	127,701	130,522	<b>132,881</b>
By employment type	Full-time	18,616	18,438	<b>18,473</b>	71,864	73,120	<b>70,928</b>
	Part-time	3,780	4,163	<b>4,111</b>	55,837	57,402	<b>61,953</b>
<b>Number of full-time employees</b>							
By gender	Male	16,633	16,445	<b>16,441</b>	16,748	16,982	<b>16,410</b>
	Female	1,983	1,993	<b>2,032</b>	55,116	56,138	<b>54,518</b>
By employee category	Manager grade or above	706	685	<b>690</b>	3,057	3,109	<b>3,090</b>
	General staff	17,910	17,753	<b>17,783</b>	68,807	70,011	<b>67,838</b>
By age group	Under 30	2,067	2,061	<b>2,169</b>	25,914	26,085	<b>25,043</b>
	30-49	11,282	11,004	<b>10,928</b>	40,101	40,777	<b>39,717</b>
	50 or above	5,267	5,373	<b>5,376</b>	5,849	6,258	<b>6,168</b>
By geographical region	Hong Kong	1,627	1,493	<b>1,453</b>	6,982	6,879	<b>6,822</b>
	Chinese Mainland	2,178	2,180	<b>2,216</b>	21,058	19,834	<b>16,780</b>
	Europe	5,371	2,485	<b>2,472</b>	16,428	10,123	<b>10,170</b>
	Canada	0	0	<b>0</b>	0	0	<b>0</b>
	Asia, Australia and Others	9,440	12,280	<b>12,332</b>	27,396	36,284	<b>37,156</b>
<b>Turnover rate for full-time employees</b>							
Overall		10%	7%	<b>7%</b>	33%	32%	<b>32%</b>
By gender	Male	10%	6%	<b>7%</b>	27%	27%	<b>29%</b>
	Female	10%	9%	<b>6%</b>	35%	33%	<b>33%</b>
By age group	Under 30	12%	11%	<b>11%</b>	57%	56%	<b>54%</b>
	30-49	9%	5%	<b>6%</b>	20%	19%	<b>21%</b>
	50 or above	10%	8%	<b>9%</b>	18%	16%	<b>19%</b>
By geographical region	Hong Kong	16%	15%	<b>14%</b>	24%	18%	<b>17%</b>
	Chinese Mainland	4%	3%	<b>1%</b>	22%	24%	<b>28%</b>
	Europe	5%	5%	<b>8%</b>	39%	36%	<b>45%</b>
	Canada	0%	0%	<b>0%</b>	0%	0%	<b>0%</b>
	Asia, Australia and Others	13%	7%	<b>7%</b>	40%	38%	<b>34%</b>
<b>Work-related fatalities</b>							
Number of work-related fatalities		5	2	<b>4<sup>(2)</sup></b>	1	0	<b>0</b>
By employee type	Full-time employees	0	0	<b>1</b>	1	0	<b>0</b>
	Contractors	5	2	<b>3</b>	0	0	<b>0</b>
Rate of work-related fatalities (full time employees)		0.000%	0.000%	<b>0.005%</b>	0.001%	0.000%	<b>0.000%</b>
<b>Lost days due to work injury</b>							
Number of lost days due to work injury (employees)		6,872	5,848	<b>5,697</b>	15,484	16,359	<b>14,353</b>
Number of lost time injury incidents (employees)		418	325	<b>347</b>	497	557	<b>474</b>

	Infrastructure			Telecommunications			Total		
	2023	2024	2025	2023	2024	2025	2023	2024	2025
	35,745	37,063	<b>38,320</b>	18,318	18,201	<b>13,491</b>	204,160	208,387	<b>207,276</b>
	33,282	34,497	<b>35,802</b>	15,218	15,240	<b>11,670</b>	138,980	141,295	<b>136,873</b>
	2,463	2,566	<b>2,518</b>	3,100	2,961	<b>1,821</b>	65,180	67,092	<b>70,403</b>
	24,855	25,678	<b>26,542</b>	9,505	9,593	<b>7,192</b>	67,741	68,698	<b>66,585</b>
	8,427	8,819	<b>9,260</b>	5,713	5,647	<b>4,478</b>	71,239	72,597	<b>70,288</b>
	4,014	4,158	<b>4,869</b>	2,091	1,202	<b>732</b>	9,868	9,154	<b>9,381</b>
	29,268	30,339	<b>30,933</b>	13,127	14,038	<b>10,938</b>	129,112	132,141	<b>127,492</b>
	4,977	4,937	<b>5,077</b>	2,562	2,402	<b>1,637</b>	35,520	35,485	<b>33,926</b>
	17,802	18,716	<b>19,605</b>	8,482	8,175	<b>5,414</b>	77,667	78,672	<b>75,664</b>
	10,503	10,844	<b>11,120</b>	4,174	4,663	<b>4,619</b>	25,793	27,138	<b>27,283</b>
	2,571	2,632	<b>2,578</b>	1,085	1,020	<b>1,019</b>	12,265	12,024	<b>11,872</b>
	1,649	1,598	<b>1,549</b>	96	85	<b>83</b>	24,981	23,697	<b>20,628</b>
	18,838	19,523	<b>20,353</b>	13,254	10,013	<b>10,023</b>	53,891	42,144	<b>43,018</b>
	2,634	2,663	<b>2,828</b>	0	0	<b>0</b>	2,634	2,663	<b>2,828</b>
	7,590	8,081	<b>8,494</b>	783	4,122	<b>545</b>	45,209	60,767	<b>58,527</b>
	9%	9%	<b>8%</b>	16%	15%	<b>12%</b>	22%	21%	<b>21%</b>
	9%	9%	<b>9%</b>	16%	15%	<b>12%</b>	15%	14%	<b>14%</b>
	8%	9%	<b>7%</b>	17%	14%	<b>11%</b>	29%	28%	<b>28%</b>
	13%	13%	<b>11%</b>	43%	41%	<b>33%</b>	47%	46%	<b>44%</b>
	8%	8%	<b>7%</b>	13%	12%	<b>10%</b>	15%	13%	<b>14%</b>
	9%	10%	<b>9%</b>	6%	6%	<b>5%</b>	11%	10%	<b>11%</b>
	15%	10%	<b>9%</b>	33%	31%	<b>24%</b>	22%	17%	<b>16%</b>
	4%	7%	<b>10%</b>	17%	20%	<b>13%</b>	20%	21%	<b>24%</b>
	4%	4%	<b>4%</b>	14%	9%	<b>12%</b>	17%	14%	<b>16%</b>
	33%	28%	<b>25%</b>	0%	0%	<b>0%</b>	33%	28%	<b>25%</b>
	12%	15%	<b>11%</b>	35%	33%	<b>5%</b>	29%	28%	<b>24%</b>
	2	0	<b>0</b>	0	0	<b>0</b>	8	2	<b>4</b>
	1	0	<b>0</b>	0	0	<b>0</b>	2	0	<b>1</b>
	1	0	<b>0</b>	0	0	<b>0</b>	6	2	<b>3</b>
	0.003%	0.000%	<b>0.000%</b>	0.000%	0.000%	<b>0.000%</b>	0.001%	0.000%	<b>0.001%</b>
	3,893	7,071	<b>5,770</b>	239	1,378	<b>1,325</b>	26,488	30,656	<b>27,144</b>
	168	166	<b>182</b>	13	36	<b>30</b>	1,096	1,084	<b>1,033</b>

Social KPIs <sup>(1)</sup>		Ports and Related Services			Retail		
		2023	2024	2025	2023	2024	2025
<b>Percentage of full-time employees who received training</b>							
Overall		69%	73%	<b>71%</b>	85%	87%	<b>87%</b>
<b>Percentage of full-time employees who received training among total trained full-time employees</b>							
By gender	Male	89%	89%	<b>88%</b>	22%	22%	<b>22%</b>
	Female	11%	11%	<b>12%</b>	78%	78%	<b>78%</b>
By employee category	Manager grade or above	3%	4%	<b>4%</b>	4%	4%	<b>4%</b>
	General staff	97%	96%	<b>96%</b>	96%	96%	<b>96%</b>
<b>Average hours of training completed by full-time employees</b>							
Overall		18.1	17.3	<b>21.5</b>	21.1	22.0	<b>18.9</b>
By gender	Male	18.1	17.3	<b>21.2</b>	16.5	18.1	<b>15.2</b>
	Female	17.6	17.3	<b>24.4</b>	22.4	23.2	<b>19.9</b>
By employee category	Manager grade or above	16.6	13.5	<b>14.5</b>	15.1	22.0	<b>22.9</b>
	General staff	18.1	17.5	<b>21.8</b>	21.3	22.0	<b>18.7</b>
<b>Number of suppliers</b>							
Total		15,018	15,558	<b>15,298</b>	19,410	19,751	<b>22,183</b>
By geographical region	Hong Kong	2,496	2,540	<b>1,753</b>	2,738	2,303	<b>2,358</b>
	Chinese Mainland	1,953	2,138	<b>2,031</b>	2,483	2,475	<b>1,783</b>
	Europe	3,701	3,585	<b>3,898</b>	4,978	4,911	<b>6,489</b>
	Canada	15	17	<b>14</b>	109	113	<b>105</b>
	Asia, Australia and Others	6,853	7,278	<b>7,602</b>	9,102	9,949	<b>11,448</b>
<b>Percentage of total products sold or shipped subject to recalls for safety and health reasons</b>							
Percentage of total products sold or shipped subject to recalls for safety and health reasons		0.0%	0.0%	<b>0.0%</b>	0.0%	0.0%	<b>0.0%</b>
<b>Number of complaints received</b>							
Products related		0	0	<b>0</b>	3,789	8,760	<b>5,325</b>
Services related		950	864	<b>1,050</b>	151,397	296,809	<b>13,993</b>
<b>Number of employees who received training on anti-corruptive/ethics and integrity</b>							
Total		5,776	6,018	<b>6,415</b>	68,268	62,639	<b>73,955</b>
By employment type	Full-time	4,983	5,619	<b>5,953</b>	45,927	47,655	<b>47,917</b>
	Part-time	793	399	<b>462</b>	22,341	14,984	<b>26,038</b>
Percentage of full time employees who received training on anti-corruptive and integrity		24%	29%	<b>30%</b>	48%	50%	<b>51%</b>
<b>Number of training hours on anti-corruptive/ethics and integrity completed by employees</b>							
Total		11,356	8,282	<b>8,044</b>	51,270	45,310	<b>56,511</b>
By employment type	Full-time	10,519	7,884	<b>7,482</b>	43,922	40,914	<b>48,785</b>
	Part-time	837	398	<b>562</b>	7,349	4,397	<b>7,727</b>

Infrastructure			Telecommunications			Total		
2023	2024	2025	2023	2024	2025	2023	2024	2025
86%	86%	<b>82%</b>	86%	78%	<b>80%</b>	83%	84%	<b>83%</b>
75%	75%	<b>76%</b>	63%	61%	<b>63%</b>	45%	44%	<b>44%</b>
25%	25%	<b>24%</b>	37%	39%	<b>37%</b>	55%	56%	<b>56%</b>
12%	11%	<b>13%</b>	11%	8%	<b>5%</b>	6%	6%	<b>6%</b>
88%	89%	<b>87%</b>	89%	92%	<b>95%</b>	94%	94%	<b>94%</b>
29.5	30.3	<b>28.9</b>	27.0	17.7	<b>24.2</b>	23.1	22.9	<b>21.9</b>
34.5	34.8	<b>33.5</b>	27.1	18.1	<b>24.1</b>	24.7	23.9	<b>24.5</b>
14.4	16.9	<b>15.3</b>	26.9	17.1	<b>24.4</b>	21.8	22.0	<b>19.8</b>
22.2	19.3	<b>15.9</b>	12.3	18.5	<b>18.4</b>	17.4	19.6	<b>18.3</b>
30.4	31.7	<b>30.9</b>	29.3	17.7	<b>24.6</b>	23.5	23.1	<b>22.2</b>
30,090	32,523	<b>36,285</b>	27,691	29,167	<b>23,314</b>	92,209	96,999	<b>97,080</b>
2,647	2,801	<b>3,011</b>	416	358	<b>503</b>	8,297	8,002	<b>7,625</b>
734	796	<b>695</b>	343	349	<b>213</b>	5,513	5,758	<b>4,722</b>
11,154	11,420	<b>15,156<sup>(3)</sup></b>	11,465	12,821	<b>12,697</b>	31,298	32,737	<b>38,240</b>
2,527	3,447	<b>4,318</b>	21	25	<b>22</b>	2,672	3,602	<b>4,459</b>
13,028	14,059	<b>13,105</b>	15,446	15,614	<b>9,879<sup>(4)</sup></b>	44,429	46,900	<b>42,034</b>
0.0%	0.0%	<b>0.0%</b>	0.0%	0.0%	<b>0.0%</b>	0.0%	0.0%	<b>0.0%</b>
16,408	10,564	<b>4,355</b>	35,686	40,069	<b>6,201<sup>(5)</sup></b>	55,883	59,393	<b>15,881</b>
281,383	243,172	<b>134,693</b>	912,108	1,265,560	<b>761,729<sup>(6)</sup></b>	1,345,838	1,806,495	<b>911,465</b>
21,245	27,392	<b>30,083</b>	10,283	11,743	<b>4,458</b>	105,572	107,792	<b>114,911</b>
19,928	25,312	<b>27,976</b>	7,886	8,975	<b>3,868</b>	78,724	87,561	<b>85,714</b>
1,317	2,080	<b>2,107</b>	2,397	2,768	<b>590</b>	26,848	20,231	<b>29,197</b>
55%	67%	<b>72%</b>	45%	51%	<b>29%</b>	46%	50%	<b>52%</b>
21,872	35,085	<b>35,597</b>	14,379	13,366	<b>6,575</b>	98,877	102,043	<b>106,727</b>
20,746	32,570	<b>33,400</b>	10,996	10,521	<b>5,807</b>	86,182	91,888	<b>95,473</b>
1,127	2,516	<b>2,197</b>	3,384	2,846	<b>768</b>	12,696	10,156	<b>11,254</b>

## Environmental Data

### Notes:

- (1) CKHH only includes data in the report that was confirmed by end of March 2026. If significant changes occur after preparation of this report, they will be updated in the following year's publication. Any discrepancies between (i) totals provided and the sum of the numbers presented; and (ii) percentages provided and the associated numbers throughout the Report are due to rounding.
- (2) The Retail division has enhanced its Scope 3 and air emissions calculation methodology.
- (3) Emissions decreased in the Telecommunications division due to the divestment of 3 UK and Vietnamobile.
- (4) The increase in emissions is due to the Retail division's increase in business activity.
- (5) Use of sold products category emissions decreased in the Retail division due to enhancements to its calculation methodology.
- (6) Scope 3 emissions were calculated with the best available data which will be updated during 2026 as calculation processes continue to be enhanced.
- (7) Gasoline/Petrol consumption in the Infrastructure division increased due to the resumption of operations at the AVR waste to energy plant. In addition, the Retail division's consumption increased due to enhancements to its reporting methodology.
- (8) Natural gas consumption decreased in the Infrastructure division due to operation variations.
- (9) The increase in Towngas consumption is due to increased business activities in the Retail division.
- (10) The decrease in consumption of electricity and renewable electricity purchased is due to the divestment of 3 UK.
- (11) Total hazardous waste produced increased in the Infrastructure division due to the resumption of its AVR waste to energy plant operations.
- (12) Non-hazardous waste, waste recycled and recycled material usage increased due to operational variations within the Infrastructure division.
- (13) Surface water withdrawal decreased due to operational variations within the Infrastructure division.
- (14) Water withdrawal from freshwater sources and water recycled decreased due to enhancements to the calculation methodology within the Infrastructure division.
- (15) Paper packaging material usage increased due to higher business activity within the Retail division.

## Social Data

### Notes:

- (1) CKHH only includes data in the report that were confirmed by end of March 2026. If significant changes occur after preparation of this report, they will be updated in the following year's publication. Any discrepancies between (i) totals provided and the sum of the numbers presented; and (ii) percentages provided and the associated numbers throughout the Report are due to rounding.
- (2) In 2025, four fatal incidents occurred across Hutchison Ports assets, namely Hutchison Ports Thailand, Hutchison Ports Pakistan, Hutchison Ports SITV (SITV), and Hutchison Ports KICT (KICT). At Hutchison Ports Thailand, the fatality occurred as a result of an equipment maintenance-related incident involving an uncontrolled tyre rim fracture. At Hutchison Ports Pakistan, the fatality was caused by a traffic-related incident involving a reversing truck within the terminal. At SITV, the fatality resulted from a fall during hopper operations associated with unauthorised access to a truck bed. At KICT, the fatality occurred due to a container handling incident during yard shuffling operations.
- (3) Number of suppliers in Europe increased in the Infrastructure division due to enhancements made to their data collection methodology.
- (4) Number of suppliers in Asia, Australia and Others decreased in the Telecommunications division following the divestment of Vietnamobile.
- (5) Product-related complaints decreased in the Telecommunications division following the divestment of 3 UK.
- (6) Service-related complaints decreased in the Telecommunications division following the divestment of 3 UK and a decrease in complaints received from Wind Tre's operations. In addition, the decrease in complaints was also attributed to the Retail division's enhancement in its classification methodology.