

## 11. About This Report

### Reporting Period

For over a decade, the Company has disclosed its sustainability activities as part of its Annual Report with gradual improvements to the quality and coverage of the issues and initiatives in this area. This is the first time that the Company publishes a standalone Sustainability Report on its sustainability mission and strategies, management approach, progress and highlights covering the year from 1 January 2019 to 31 December 2019, unless otherwise specified. All sustainability data of Husky, a material associated company of the Group, are for the year ended 31 December 2018. The data for the year ended 31 December 2019 will be published at Husky's corporate website at a later date.

### Report Boundary

The information disclosed in this Sustainability Report covers the five core businesses (i.e., ports and related services, retail, infrastructure, energy, telecommunications).

### Reporting Framework

This Report is prepared in accordance with the "Comply or Explain" provisions of HKEx ESG Reporting Guide ("ESG Guide"). The HKEx ESG Guide Content Index set out on this page contains information about the extent to which the Company has applied the ESG Guide and cross-references to relevant section in this Report.






This Report should be read in conjunction with the Company's 2019 Annual Report, which contains a comprehensive review of its financial performance and corporate governance, and also key policies which are published on CKHH's website. To learn more about its divisions' efforts and achievements in sustainability, please refer to their separate sustainability reports or websites.



### Feedback












The Group values feedback from all stakeholders to address stakeholders' concerns. The Group welcomes feedback on this Report, its approach to sustainability and performance. Please share your views at IR@ckh.com.hk.






#### 11.1. HKEx ESG Guide Content Index

Subject Areas, Aspects, General Disclosures and KPIs	Section	Remarks
<b>A. Environmental</b>		
<b>Aspect A1: Emissions</b>		
<b>General Disclosure</b>	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste. 4.2 5.5 6.6 7.5 7.6 8.5 9.5	<ul style="list-style-type: none"> <li>• Environmental Policy <a href="#">↗</a></li> <li>• Supplier Code of Conduct <a href="#">↗</a></li> </ul> <p>The Group complies with relevant environmental laws and regulations that have a significant impact on it in countries/regions that it operates.</p>
<b>KPI A1.1</b>	The types of emissions and respective emission data. 5.5 6.6 7.6 8.5 9.5 10	
<b>KPI A1.2</b>	Greenhouse gas emissions in total (in tonnes) and, where appropriate, intensity. 5.5 6.6 7.6 8.5 9.5 10	

KPI A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity.	7.6 10	
KPI A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity.	6.7 7.6 10	
KPI A1.5	Description of measures to mitigate emissions and results achieved.	5.5 6.6 7.5 7.6 8.5 9.5 10	
KPI A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved.	6.7 7.5 7.6	
<b>Aspect A2: Use of Resources</b>			
General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials.	4.2 5.5 6.6 7.5 7.6 8.5 9.5	<ul style="list-style-type: none"> <li>• Corporate Social Responsibility Policy </li> <li>• Environmental Policy </li> <li>• Supplier Code of Conduct </li> </ul>
KPI A2.1	Direct and/or indirect energy consumption by type in total and intensity.	5.5 6.6 7.6 8.5 9.5 10	
KPI A2.2	Water consumption in total and intensity.	7.6 10	
KPI A2.3	Description of energy use efficiency initiatives and results achieved.	5.5 6.6 7.5 7.6 8.5 9.5 10	
KPI A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved.	7.6 10	
KPI A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	6.7 10	
<b>Aspect A3: The Environment and Natural Resources</b>			
General Disclosure	Policies on minimising the issuer's significant impact on the environment and natural resources.	4.2 7.6 8.6	<ul style="list-style-type: none"> <li>• Environmental Policy </li> <li>• Supplier Code of Conduct </li> </ul>
KPI A3.1	Description of the significant impacts of activities on the environment and natural resources and the action taken to manage them.	7.6 8.6	

B. Social			
Employment and Labour Practices			
Aspect B1: Employment			
<b>General Disclosure</b>	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	4.2 5.3 6.4 9.4	<ul style="list-style-type: none"> <li>Code of Conduct </li> </ul> <p>The Group complies with relevant employment and labour laws and regulations that have a significant impact on it in countries/regions that it operates.</p>
<b>KPI B1.1</b>	Total workforce by gender, employment type, age group and geographical region.	5.3 6.4 9.4	
<b>KPI B1.2</b>	Employee turnover rate by gender, age group and geographical region.	5.3 6.4 9.4	
Aspect B2: Health and Safety			
<b>General Disclosure</b>	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	4.2 5.4 7.3 8.3	<ul style="list-style-type: none"> <li>Health and Safety Policy </li> </ul> <p>The Group complies with relevant health and safety laws and regulations that have a significant impact on it in countries/regions that it operates.</p>
<b>KPI B2.1</b>	Number and rate of work-related fatalities.	5.4 7.3 8.3	
<b>KPI B2.2</b>	Lost days due to work injury.	5.4 7.3 8.3	
<b>KPI B2.3</b>	Description of occupational health and safety measures adopted, how they are implemented and monitored.	5.4 7.3 8.3	
Aspect B3: Development and Training			
<b>General Disclosure</b>	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	4.2 5.3 6.4 9.4	
<b>KPI B3.1</b>	The percentage of employees trained by gender and employee category.	5.3 6.4 9.4	
<b>KPI B3.2</b>	The average training hours completed per employee by gender and employee category.	5.3 6.4 9.4	

Aspect B4: Labour Standards			
<b>General Disclosure</b>	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	4.2	<ul style="list-style-type: none"> <li>Human Rights Policy </li> <li>Modern Slavery and Human Trafficking Statement </li> <li>Supplier Code of Conduct </li> </ul>
<b>KPI B4.1</b>	Description of measures to review employment practices to avoid child and forced labour.	-	The Group complies with relevant laws and regulations that have a significant impact on it in relation to preventing child and forced labour.
<b>KPI B4.2</b>	Description of steps taken to eliminate such practices when discovered.	-	
Operating Practices			
Aspect B5: Supply Chain Management			
<b>General Disclosure</b>	Policies on managing environmental and social risks of the supply chain.	6.3	<ul style="list-style-type: none"> <li>Human Rights Policy </li> <li>Modern Slavery and Human Trafficking Statement </li> <li>Supplier Code of Conduct </li> </ul>
<b>KPI B5.1</b>	Number of suppliers by geographical region.	-	
<b>KPI B5.2</b>	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored.	6.3	<ul style="list-style-type: none"> <li>Policy on Appointment of Third Party Representatives </li> </ul>
Aspect B6: Product Responsibility			
<b>General Disclosure</b>	Policies and compliance with relevant laws and regulations on health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	6.2 9.2 9.3	<ul style="list-style-type: none"> <li>Code of Conduct </li> <li>Policy on Personal Data Governance </li> </ul> <p>No substantial complaints regarding health and safety, advertising, labelling and privacy matters relating to products and services provided were recorded during the reporting period.</p>
<b>KPI B6.1</b>	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	-	
<b>KPI B6.2</b>	Number of products and service related complaints received and how they are dealt with.	-	
<b>KPI B6.3</b>	Description of practices relating to observing and protecting intellectual property rights.	-	
<b>KPI B6.4</b>	Description of quality assurance process and recall procedures.	6.2	
<b>KPI B6.5</b>	Description of consumer data protection and privacy policies, how they are implemented and monitored.	9.3	<ul style="list-style-type: none"> <li>Information Security Policy </li> <li>Policy on Personal Data Governance </li> </ul>

Aspect B7: Anti-corruption			
<b>General Disclosure</b>	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	4.2 4.3 5.2 7.2 8.2	<ul style="list-style-type: none"> <li>• Code of Conduct </li> <li>• Anti-Fraud and Anti-Bribery Policy </li> <li>• Policy on Appointment of Third Party Representatives </li> </ul> <p>No recorded cases of non-compliance with laws and regulations relating to anti-corruption and bribery during the reporting period.</p>
<b>KPI B7.1</b>	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	5.2 7.2 8.2	No such cases recorded during the reporting period.
<b>KPI B7.2</b>	Description of preventive measures and whistleblowing procedures, how they are implemented and monitored.	4.3 5.2 7.2 8.2	<ul style="list-style-type: none"> <li>• Procedures for Reporting Possible Improprieties in Matters of Financial Reporting or Internal Control </li> </ul>
Community			
Aspect B8: Community Investment			
<b>General Disclosure</b>	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	4.2 6.5 7.4 8.4	<ul style="list-style-type: none"> <li>• Corporate Social Responsibility Policy </li> </ul>
<b>KPI B8.1</b>	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture and sports).	4.2 6.5 7.4 8.4	
<b>KPI B8.2</b>	Resources contributed (e.g. money or time) to the focus area.	6.5 7.4 8.4	