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CHINA UNICOM (HONG KONG) LIMITED

中國聯合網絡通信(香港)股份有限公司

(Incorporated in Hong Kong with limited liability)

(Stock Code: 762)

Operational Statistics for the First Quarter of 2025

China Unicom (Hong Kong) Limited (the “Company”) fully implements the integrated innovation strategy. With a focus on the main responsibilities of Cyber Superpower and Digital China, the Company actively drives its main businesses of Connectivity and Communications (“CC”) and Computing and Digital Smart Applications (“CDSA”). It advances network innovation, technology innovation, and service innovation, earnestly making greater strides in its high-quality development.

The board of directors (the “Board”) of the Company discloses the operational statistics of the Company and its subsidiaries (collectively the “Group”) for the first quarter of 2025.

The operational statistics for the first quarter of 2025 are as follows:

	First Quarter of 2025
I. Ubiquitous Connectivity	
Aggregate number of connectivity subscribers	1,181.795 million
Aggregate number of 5G network subscribers	203.825 million
Aggregate number of Internet-of-things terminal connections	663.176 million
II. Scale Application of 5G	
Number of customers served by virtual 5G industry private networks	17,941
III. Smart Service	
Resolution ratio of customer cases by smart customer service in the current month	98.8%
Smart customer service ratio in the current month	83.7%
IV. Technological Innovation	
Cumulative number of patents granted in the current year	84

Notes:

1. The Connectivity and Communications (“CC”) business includes six major segments: mobile connectivity, broadband connectivity, TV connectivity, leased line connectivity, communications service, and information service.
2. The Computing and Digital Smart Applications (“CDSA”) business includes six major segments: Unicom Cloud, data centres, system integration, data services, intelligence services, and cybersecurity.
3. Aggregate number of connectivity subscribers = aggregate number of mobile billing subscribers + aggregate number of fixed-line broadband subscribers + aggregate number of fixed-line local access subscribers + aggregate number of Internet-of-things terminal connections + aggregate number of networking leased line subscribers.
4. To better reflect its 5G development, the Company has replaced the number of 5G package subscribers with the number of 5G network subscribers for the purposes of periodical disclosures. 5G network subscribers are mobile subscribers who have used the 5G network in the given period.
5. A virtual 5G industry private network is a high-quality private network based on the public 5G network provided to industry customers to satisfy their business and security needs. It is a core carrier for offering differentiated and partially self-operated network services. Virtual 5G industry private network has become a new engine for driving 5G application innovation, enhancing productivity and accelerating digital transformation in vertical industries.
6. Resolution ratio of customer cases by smart customer service = number of satisfactory resolution ratings / number of post-service ratings * 100%. Smart customer service ratio = number of cases resolved by smart customer service / total number of cases.
7. The patents mentioned in the above table are held by China United Network Communications Group Company Limited, the ultimate controlling shareholder of the Company. Such patents can be used by the Group.

Caution Statement

The Board wishes to remind investors that the above operational statistics are based on the Group’s internal records. Such statistics may differ from those to be reported in the Group’s consolidated financial statements. **Investors are cautioned not to unduly rely on such statistics. In the meantime, investors are advised to exercise caution in dealing in the securities of the Company.**

By Order of the Board
CHINA UNICOM (HONG KONG) LIMITED
Chen Zhongyue
Chairman & Chief Executive Officer

Hong Kong, 17 April 2025

Certain statements contained in this announcement may be viewed as “forward-looking statements”. Such forward-looking statements are subject to known and unknown risks, uncertainties and other factors, which may cause the actual performance, financial condition or results of operations of the Company to be materially different from any future performance, financial condition or results of operations implied by such forward-looking statements. In addition, we do not intend to update these forward-looking statements. Neither the Company nor the directors, employees or agents of the Company assume any liabilities in the event that any of the forward-looking statements does not materialise or turns out to be incorrect.

As at the date of this announcement, the board of directors of the Company comprises:

Executive Directors: Chen Zhongyue, Jian Qin, Wang Junzhi and Li Yuzhuo
Independent Non-executive Directors: Cheung Wing Lam Linus, Chung Shui Ming Timpson,
Law Fan Chiu Fun Fanny and Fan Chun Wah Andrew