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CHINA UNICOM (HONG KONG) LIMITED

中國聯合網絡通信(香港)股份有限公司

(Incorporated in Hong Kong with limited liability)

(Stock Code: 762)

Operational Statistics for October 2023

China Unicom (Hong Kong) Limited (“the Company”) continues to fully implement new development philosophies, contribute to the establishment of a new development landscape and promote high-quality development. With the goal of establishing “Cyber Superpower, Digital China, and Smart Society”, the Company steers on the main course of digital economy and strives for a new future.

The board of directors (the “Board”) of the Company discloses the operational statistics of the Company and its subsidiaries (collectively the “Group”) for the month of October 2023.

The operational statistics for the month of October 2023 are as follows:

	October 2023
I. “Ubiquitous Connectivity”	
Aggregate number of “Big Connectivity” subscribers	968.888 million
Aggregate number of 5G package subscribers	251.943 million
Aggregate number of Internet-of-things terminal connections	474.387 million
II. “Innovative Application”	
Number of customers served by virtual 5G industry private networks	7,441
III. “Smart Service”	
Resolution ratio of customer cases by smart customer service in the current month	97.7%
Smart customer service ratio in the current month	84.6%
IV. “Technological Innovation”	
Cumulative number of patents granted in the current year	1,962

Notes:

1. Aggregate number of “Big Connectivity” subscribers = aggregate number of mobile billing subscribers + aggregate number of fixed-line broadband subscribers + aggregate number of fixed-line local access subscribers + aggregate number of Internet-of-things terminal connections + aggregate number of networking leased line subscribers.
2. A virtual 5G industry private network is a high-quality private network based on the public 5G network provided to industry customers to satisfy their business and security needs. It is a core carrier for offering differentiated and partially self-operated network services. Virtual 5G industry private network is a key metric in the government’s “5G Applications ‘Sailing’ Action Plan (2021-2023)” and has become a new engine for driving 5G application innovation, enhancing productivity and accelerating digital transformation in vertical industries.
3. Resolution ratio of customer cases by smart customer service = number of satisfactory resolution ratings / number of post-service ratings * 100%. Smart customer service ratio = number of cases resolved by smart customer service / total number of cases.
4. The patents mentioned in the above table are held by China United Network Communications Group Company Limited, the ultimate controlling shareholder of the Company. Such patents can be used by the Group.

Caution Statement

The Board wishes to remind investors that the above operational statistics are based on the Group's internal records. Such statistics may differ from those to be reported in the Group's consolidated financial statements. **Investors are cautioned not to unduly rely on such statistics. In the meantime, investors are advised to exercise caution in dealing in the securities of the Company.**

By Order of the Board
CHINA UNICOM (HONG KONG) LIMITED
Chan Ngar Wai
Company Secretary

Hong Kong, 20 November 2023

Certain statements contained in this announcement may be viewed as “forward-looking statements”. Such forward-looking statements are subject to known and unknown risks, uncertainties and other factors, which may cause the actual performance, financial condition or results of operations of the Company to be materially different from any future performance, financial condition or results of operations implied by such forward-looking statements. In addition, we do not intend to update these forward-looking statements. Neither the Company nor the directors, employees or agents of the Company assume any liabilities in the event that any of the forward-looking statements does not materialise or turns out to be incorrect.

As at the date of this announcement, the board of directors of the Company comprises:

Executive Directors:	Chen Zhongyue, Wang Junzhi and Li Yuzhuo
Independent Non-executive Directors:	Cheung Wing Lam Linus, Wong Wai Ming, Chung Shui Ming Timpson and Law Fan Chiu Fun Fanny